



KIA MOTORS
The Power to Surprise™

VOLUME

3

GROUP
Body

MODEL
Soul

NUMBER
045

DATE
May 2009

TECHNICAL SERVICE BULLETIN

SUBJECT:

SERVICE ACTION: AUDIO SOFTWARE UPDATE FOR 2010 SOUL (SA009)

This bulletin provides the procedure to update audio software in 2010MY Souls produced prior to 05/05/2009. Unless the audio unit in these 2010MY Soul vehicles receives the software update it can potentially exhibit a condition in which the audio unit will continuously display "Loading SIRIUS". This update will prevent the audio unit from continuing to display "Loading SIRIUS". All Soul vehicles in the date range provided above must be updated before delivery to the customer.

DO NOT PERFORM THIS SERVICE ACTION IF

- The audio unit software version is V1.01.USA or a later version. To check for software version, turn ignition switch to ON position, turn audio power off, then press presets 1 & 6 (press preset 1 slightly before pressing 6) hold both for more than 1 second then screen will display software version.
- The audio unit continuously displays "Loading SIRIUS" when the vehicle is turned on. Audio units with this condition will not be updated.

BOD0045 / SA009
CLOSED

***NOTICE**
When performing a radio unit replacement, confirm that the new radio unit contains software version V1.01.USA or a later version.

To perform this update you will need a USB memory device with at least 5MB of storage capacity formatted with FAT or FAT32 file structure. USB memory devices formatted with other file structures may not work with this procedure. Use the following software download procedure to transfer the files to the USB memory device (flash drive).

***NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer request to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service>Warranty Coverage>Warranty Coverage Inquiry>Campaign Information). Not Completed Recall / Service Action reports are available on WebDCS (Consumer Affairs>Not Completed Recall> Recall VIN>Select Report).

The issue number is **SA009**.

File Under: General Information

- Circulate To: General Manager Service Manager Parts Manager
 Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

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12. After upgrade completes, turn Power Off, then press presets 1 & 6 (press preset 1 slightly before preset 6) hold both for more than 1 second then screen will display software version.



Before	After
V 1.00 USA	V 1.01 USA

AFFECTED PRODUCTION RANGE:

2010MY Soul with a production date from 01/08/2009 to 04/30/2009 that have audio software version V1.00.USA.

WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Labor OP Code	Repair Description	Time	Related Parts	Qty.	N Code	C Code
V	96150 2K200	090021R0	SA009 – (Soul) Audio Software Update	0.2	N/A	0	N94	C99

***NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA009 when accessing their Dealer Communications System (DCS).