



# Technical Service Bulletin

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## 94 Headlamp warning is displayed in cluster, DTC C119911 is stored in the left and/or right light control module

94 21 38 2063125/1 May 19, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro, Audi e-tron Sportback	2021	00001 - 033000	Digital matrix lighting

## Condition

### Customer states:

- A warning message is displayed in the instrument cluster regarding the headlights.

### Workshop findings:

- The headlight operation is not affected.

The following DTC is stored in the left light control module, J1018/A27 (address word 00D6) and/or right light control module, J1023/A31 (address word 00D7):

- **DTC C119911** (High beam bulb, short circuit to ground).

## Technical Background

The diagnostic software is too sensitive.

## Production Solution

New software installed for production.

## Service



### Applies to vehicles with high-voltage components:

To prevent charging of the high-voltage battery during the software update, the high-voltage charging cable is to be removed **BEFORE** entry of the SVM code on vehicles with high-voltage components.



# Technical Service Bulletin

Charging the high-voltage battery during a software update can lead to damage to the high-voltage components.

1. Ensure the concern and DTC described above match and no other root causes are present.

## SVM Update Instructions

2. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
3. Update the left and right light control module, J1018/A27 and J1023/A31 (address words 00D6 and 00D7) using the SVM action code as listed in the table below, if necessary:

Model	Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number (or higher)	New Target Data Container Version (or higher)	SVM Code Input
Audi e-tron quattro, Audi e-tron Sportback	4KE909472F	*	4KE909472H	*	D6A010

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9407		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 50 TU)
<b>Diagnostic Time:</b>	GFF	No allowance Included above	0 TU
	Road test prior to the service procedure	No allowance	0 TU



# Technical Service Bulletin

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	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2063125/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2063125) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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