



Technical Service Bulletin

69 Seat belt is hard to latch in the belt buckle

69 21 66 2063398/1 May 18, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2018 - 2022	All	Not Applicable.

Condition

Customer states:

- The seat belt is hard to latch or cannot be latched in the belt buckle.

Workshop findings:

- The customer concern can be confirmed/duplicated.

Technical Background

Most belt buckles analyzed for this concern show evidence of outside influence. Foreign objects, traces of sticky fluids, and damage caused by third parties have been identified.

Foreign objects, sticky fluids, and damage can prevent the belt buckle from latching properly. As a result, the seat belt is hard to latch or cannot be latched in the belt buckle.

Production Solution

Not applicable.

Service

1. Check for foreign objects and/or traces of fluid spills inside the belt buckle.
2. Check for mechanical damage to the belt buckle caused by outside influence such as a seat belt adapter (dummy clip).

Claims for replaced parts will not be reimbursed.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.



Technical Service Bulletin

Additional Information

All part and service references provided in this TSB (2063398) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.