

2021 Tofino

Concern: Customer states the mattress is coming apart

Cause: Poor stitching along sea, not straight and did not hold

Correction: R&R mattress

Time: 0.2 HR 0.2 approved. PW sending warranty part. Mattress cover only

Parts: New mattress

The time approved is 0.2 hour to R/R mattress cover and the Authorization# 07042102 J for the work. We will send you 1 pc mattress cover as warranty do not order the part.