



## SIB 46 04 21 NOISE FROM FOOT REST CHAIN GUARD

2021-04-06

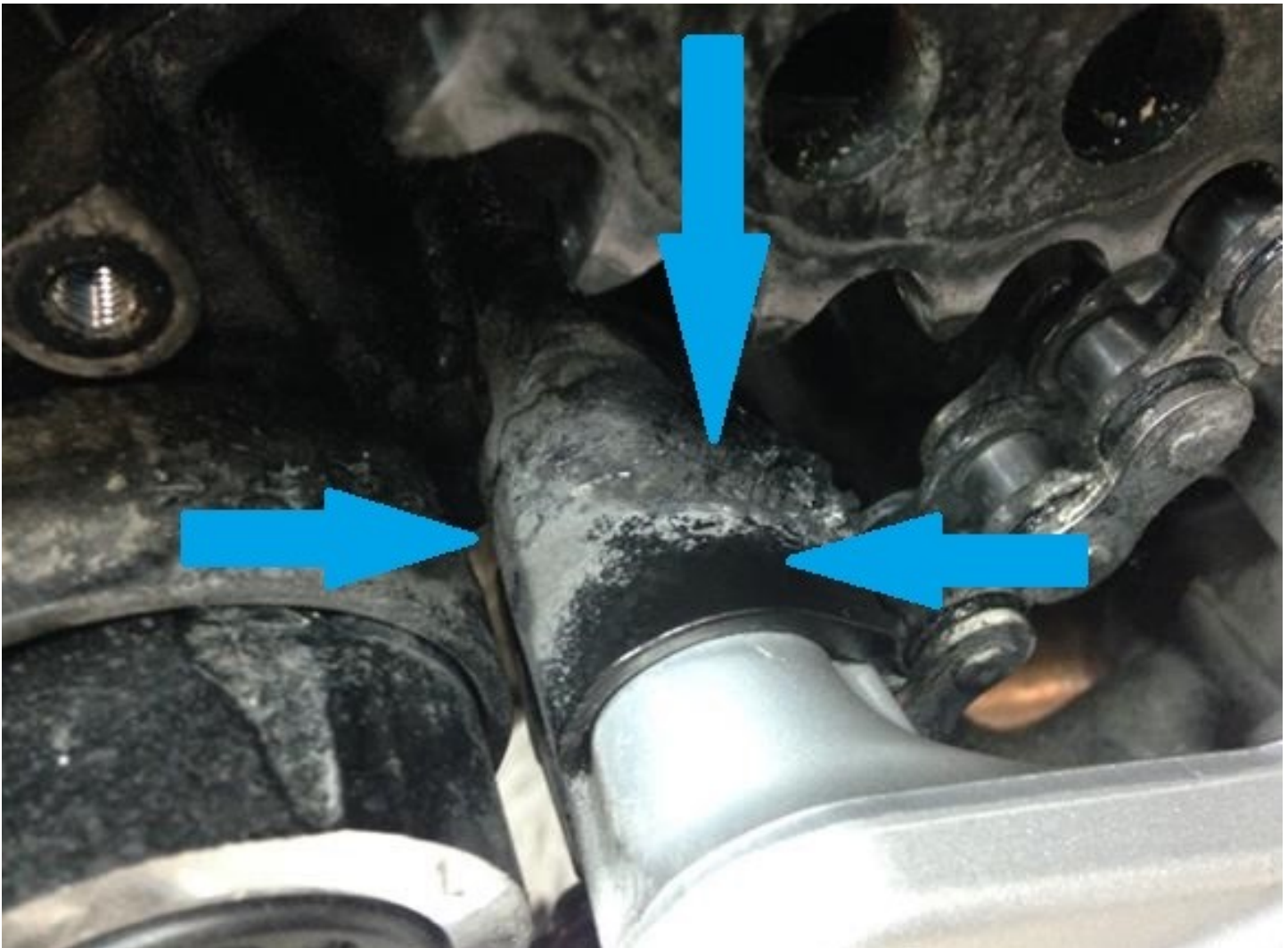
BMW Motorrad  
64109812-02

### MODEL

Model	Model Description
K73/12	F 800 R

### SITUATION

The customer complains about metallic rattling noises from the area of the chain guard on the footrest plate, pictured below.



There is a possibility that the chain guard on the right footrest plate has play, which causes rattling noises.

### PROCEDURE

In the event of a customer complaint, an O-ring can be installed to eliminate the noise. Loosen and reinstall the footrest plate at the front right according to work step "33 85 019 Change chain deflector".

Install an O-Ring per the attached instructions.

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## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware and chemicals may be required for the complete repair.

### Part Number

33 11 7 695 219	O-ring 11.2x1.8
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## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Motorcycles, if applicable.

### Defect code

33 85 90 00 00	Chain deflector causes noises
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### Labor Operation

33 85 019	Change chain deflector	3 FRU
33 99 000	Installation of the O-ring claim	1 FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

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### Supporting Materials

[insert\\_drive\\_file Geraeusquelle - source of noises.jpg](#)

[picture\\_as\\_pdf 46 04 21 Noise from foot rest chain guard.pdf](#)

[picture\\_as\\_pdf Verbau O-Ring - Assembling o-ring.pdf](#)



# Service Information Bulletin

Rear Axle, Rear Drive

April 6, 2021

46 04 21

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MOTORRAD**

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# Installing O-Ring to eliminate rattling

1. The mounting point of the right foot rest, circled, is the location of the rattle.



2. Slide the o-ring on, as pictured.



3. Install the chain guard over the o-ring and all the way on the mounting, as shown

