



SIB 52 02 21

2021-04-19

SECOND ROW SEAT LEATHER CLOUDY/DISCOLORED

This Service Information Bulletin (Revision #1) replaces SI B52 02 21 **dated March 2021**.

What's New (Specific text highlighted):

- Warranty Section – Defect Code change and FRU information added

MODEL

F95 X5 M Sports Activity Vehicle	F96 X6 M Sports Activity Coupe	G05 X5 Sports Activity Vehicle	G06 X6 Sports Activity Coupe
G07 X7 Sports Activity Vehicle			

SITUATION

Milky-white stains (discolorations) in the leather are observed in the second-row seat bottom, backrests and/or headrests. Refer to attachment for details.

CAUSE

An unfavorable leather tanning process can result with isolated cases of grease residue accumulating in the second-row seat leather surfaces.

The stains or discolorations are not harmful to health.

CORRECTION

Only for the specific issue identified in the attachment, remove the tanning process-related residue in the second-row seat leather as outlined in the PROCEDURE section below.

This cleaning process can be repeated a second time during the same workshop visit if necessary.

If the vehicle returns because the stain formations reoccurred in the same locations that were previously cleaned, the affected leather seat covers can be exchanged on a case-by-case basis.

PROCEDURE

A. Proceed as follows.

- 1) Using a hot air blower held at 4" to 8" from the affected area, heat the leather surface with circular movements at a temperature above 160 °F/ 70 °C until the greasy residues disintegrate completely.

Ensure that the temperature of the affected area does not get warmer than 195 °F/ 90 °C as otherwise the leather can be damaged.

- 2) Wipe the treated surface with a clean, absorbent cleaning cloth.
- 3) Use a microfiber cloth (yellow 6 pack, part number 51 91 2 466 423 or blue 6 pack P/N 51 91 2 466 842) soaked either with leather cleaning foam (P/N 83 12 2 298 210) or with the leather and upholstery cleaner (P/N 83 12 5 A16 459), clean the surface with circular movements.
- 4) Wipe the treated surface with a clean, absorbent cleaning cloth until it is dry.
- 5) Apply a leather lotion (included in kit P/N 83 19 2 339 687) using a leather care cloth included in the kit until the surface has a uniform appearance.

The above-mentioned treatment steps 1 to 5 must be carried out directly one after another without interruption.

B. If the stain formation occurs again during the same workshop visit, repeat the cleaning procedure.

C. If the stain formation occurs in the same location again, then the affected leather can be exchanged on a case by case basis.

If you are replacing the leather upholstery for returning stains, please submit an INFO ONLY TSARA case with pictures of the stained pieces.

The replaced upholstery parts are to be held for warranty callback and vendor analysis via normal parts return process.

Reference the prior repair attempt described in this bulletin (RO and claim number) on the RO and in the repair comment section for the follow-up claim to replace the affected second row rear seat leather upholstery.

PARTS INFORMATION

Bulk Materials

Part Number	Description	Quantity
51 91 2 466 423	Microfiber cloths 6 pack (yellow)	Sublet
OR		
51 91 2 466 842	Microfiber cloths 6 pack (blue)	Sublet
AND		
83 12 2 298 210	BMW Foam Leather cleaner (300 ml)	Sublet
83 12 5 A16 459	BMW Leather and upholstery cleaner (300 ml)	Sublet
83 19 2 339 687	BMW Leather Conditioning kit (250 ml)	Sublet

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5188900100	F95 F96 G05 G06 G07 Leather upholstery white stains / discolorations	
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Main work	Only select one (1) of the following labor operations that applies when no other Main work will be claimed during the workshop visit		
-	-		
Labor Operation	Description (Main work)		Labor Allowance
00 70 238	Leather stain treatment door trim front/rear left or right		8 FRU
Or:			
00 70 246	Leather spot treatment rear left and right side panel		8 FRU
Or:			
00 70 239	Leather spot treatment headrest front/rear left or right		5 FRU
Or:			
00 70 240	Leather spot treatment front seat/rear seat left or right		10 FRU
Or:			
00 70 241	Leather stain treatment center console		5 FRU

And/or:

Plus work	Additional work, excluding the Plus work variant below that was already claimed as Main work from the list above, or the vehicle was already in the workshop for another repair that includes Main work	
-	-	
Labor Operation	Description (Plus/Associated work)	Labor Allowance
00 70 770	Leather stain treatment door trim front/rear left or right	6 FRU
And/or:		
00 70 770	Leather stain treatment door trim front/rear on the other side	6 FRU
And/or:		
00 70 778	Leather spot treatment rear left and right side panel	6 FRU
And/or:		
00 70 771	Leather spot treatment headrest front/rear left or right	4 FRU
And/or:		
00 70 771	Leather spot treatment headrest front/rear on the other side	4 FRU
And/or:		
00 70 772	Leather spot treatment front seat/rear seat left or right	9 FRU
And/or:		
00 70 772	Leather spot treatment front seat/rear seat on the other side	9 FRU
And/or:		
00 70 773	Leather stain treatment center console	4 FRU

Based on which applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time, and for the RO/claim repair and work time explanation procedures

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	Up to 50.00	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the quantities used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf Attachment B520221.pdf](#)





