

NAVIGATION CONNECTION ON TIGER 900 RALLY PRO & GT PRO MODELS



Notice Information

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NAVIGATION CONNECTION ON TIGER 900 RALLY PRO & GT PRO MODELS

We've learned that some customers with Tiger 900 GT Pro and Tiger 900 Rally Pro models are experiencing connection difficulties with the navigation feature on the My Triumph Connectivity system. This has been reported on both iOS and Android platforms.

We have discovered that this can be caused by these models leaving dealerships with their instrument packs not programmed with the VIN, which is required for the Navigation feature to work.

When performing the PDI procedure on all models in the Tiger 900 range (Tiger 850 Sport, Tiger 900, Tiger 900 GT, Tiger 900 GT-LRH, Tiger 900 GT Pro, Tiger 900 Rally, Tiger 900 Rally Pro) please ensure that the new Electronic Systems Commissioning and Motorcycle Unlocking procedure is followed as highlighted in the attached [Technical Bulletin 212.4](#). Following this procedure completely will successfully write the VIN to the instruments.

As a care point, check that the VIN has been written to the instruments in the instrument diagnostics build data menu on the TDT before handover to the customer.

If customers report the navigation feature not working while other features are enabled on their Connectivity system, please advise them to bring their bikes to an authorized Triumph Dealership and have them run the Bluetooth Wizard Tool on the TDT which will check and write the VIN to the instruments if required.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.