

Aftersales TSO – Service Campaign



MAS002606

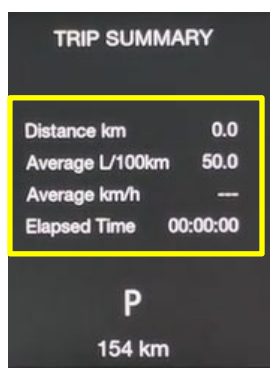
(MSC 21-05)

From: Aftersales – TSO
To: Maserati Network
Auburn Hills, MI | April 15, 2021

Service Campaign #414 - Instrument Panel Cluster (IPC) Software Update

Maserati Quattroporte (M156), Ghibli (M157) and Levante (M161) MY21, are involved in a Service Campaign to update the Instrument Panel Cluster (IPC) Software.

This update is necessary to correct the “Trip Summary” on the cluster that does not display the correct statistics of a trip when the vehicle is switched off.



At Key-Off, reset values are displayed in place of the trip's statistics

Procedures:

1. Check in ModisCs+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Perform the Instrument Panel Cluster (IPC) software update using the Maserati Diagnosi.
3. Procedure is completed.

Warranty Information

Fill in the relative Warranty Claim as follows:

Description	Code
Campaign Number	414
Warranty Code	23
Defect Code	063
Component Code	08.50.001
Operation Code	08.50.001.5 (0,25)

If you have any questions, contact your Regional Aftersales Manager or the Technical Support helpdesk at: MaseratiTechSupport.com.

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.