



# Service Bulletin

Bulletin No.: 21-NA-106

Date: May, 2021

## INFORMATION

**Subject:** Information on Transmission Related DTCs Do Not Appear to Clear or Reset After Completing a Transmission Repair

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2021	2021				M5N MI1 MI2 MI4 MQC
	CT5						
	Escalade Models						
Chevrolet	Colorado						
	Express						
	Silverado 1500						
	Silverado 2500HD/ 3500HD						
GMC	Canyon						
	Savana						
	Sierra 1500						
	Sierra 2500HD/ 3500HD						
							M5T MI1 MI2 MI4 M5U MQD MQE MQB MQC MGM MGU
							M5T M5U MQD, MQE MQB MQC MGM MGU

<b>Involved Region or Country</b>	North America, Middle East, Israel, Palestine, Chile (West), Columbia (West), Paraguay (West), Peru (West), Japan, Cadillac Korea (S. Korea), Thailand (ASEAN), Australia and New Zealand.
<b>Condition</b>	Some dealer technicians may experience a condition when after performing a DTC Clear/Reset on the Transmission Control Module (TCM), where the DTC's did not clear or appear to reset on the next engine start. This could occur during diagnosis or after completion of a transmission repair or replacement.
<b>Cause</b>	This condition may be caused by performing a repair performed with the ignition in the "On" position or the TCM was not allowed to go to sleep after the attempted DTC Clear/Reset.
<b>Information</b>	<p>Perform a DTC Clear/Reset on the TCM.</p> <p><b>Note:</b> The ignition may need to be in the "Off" position for a minimum of 10 minutes for the TCM to properly go to sleep.</p> <p>⇒ Place the ignition into the "Off" position remove all key fobs from the vehicle and lock the doors with the fob. Place the fob at least 10 feet away from the vehicle and allow the TCM to go to sleep prior to restarting the engine.</p> <p>List of potential DTC's that may set: P0601 P0602 P0603 P0604 P0606 P0607 P060A P062F P16F3 P16FB P0658 P0659 P2812 P2814 P2815 P281B P281D P281E P06AF P0707 P0708 P2802 P2803 P2805 P0711 P0712 P0713 P0716 P0717 P07BF P07C0 P1783 P17CE P0721 P0722 P0723 P077C P077D P172A P172B P0741 P2817 P2818 P0746 P0747 P0776 P0777 P0796 P0797 P0815 P0816 P0826 P1765 P1766 P1767 P1876 P0960 P0962 P0963 P0964 P0966 P0967 P0968 P0970 P0971 P2670 P2671 P2718 P2720 P2721 P2727 P2729 P2730 P2736 P2738 P2739 P2824 P2826 P2827 P17E P175F P1761 P176B P176C P176D P178F P17DE P175C5 P17C6 P17CC P17CD P17D6 P2714 P2715 P2723 P2724 P2732 P2733 P27A7 P27AE P2820 P2821P30BD P187D P187E P18E7 P18E8 P189C P18A1 P18AA P18AB P27EC P18A2 P18A3 P18A4 P18A8 P18AE P27EB P27ED P27EE U0100 U0101</p>

## Parts Information

No parts are required for this repair.

Version	1
Modified	Released April 30, 2021

