

## **Service Bulletin**

# INFORMATION

#### Subject: Witness Marks from Panel Adjustments Made During Manufacturing

Brand:	Model:	Model Years:	VI	N:	Engine:	Transmission:
Buick	All GM Passenger Cars and Trucks	2021 and Prior	_	_	All	All
Cadillac						
Chevrolet						
GMC						

Involved Region or Country	North America, Europe, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, Japan, Cadillac Korea (South Korea), GM Korea Company, China, Taiwan, Thailand, Singapore, Philippines, Australia/New Zealand, Egypt, Other Africa, South Africa	
Condition	The following information may be helpful when addressing customer concerns of tooling marks and/or unpainted areas near adjustment bolts for the fender, hood, doors or liftgate of the vehicle.	
Cause	Body panels such as the hood, fenders, trunk and liftgate have bolts and slots that are used to attach and align the panel to the body of the vehicle. Since manufacturing makes some adjustments to the panel alignment after the paint	
	process, there may be tool marks and other signs of adjustments.	
Correction	No repair or consideration should be given for this condition. These marks have no impact on the performance or durability of the vehicle and are a result of the normal manufacturing process.	

## **Examples of Panel Adjustments**





5813350



5813352



5813353

### **Parts Information**

No parts are required for this repair.

#### **Customer Information**

Please communicate to the customer that this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	1
Modified	Released April 23, 2021

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION