



# Service Bulletin

Bulletin No.: 21-NA-103

Date: April, 2021

## INFORMATION

**Subject: Witness Marks from Panel Adjustments Made During Manufacturing**

Brand:	Model:	Model Years:	VIN:		Engine:	Transmission:
Buick	All GM Passenger Cars and Trucks	2021 and Prior	—	—	All	All
Cadillac						
Chevrolet						
GMC						

<b>Involved Region or Country</b>	North America, Europe, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, Japan, Cadillac Korea (South Korea), GM Korea Company, China, Taiwan, Thailand, Singapore, Philippines, Australia/New Zealand, Egypt, Other Africa, South Africa
<b>Condition</b>	The following information may be helpful when addressing customer concerns of tooling marks and/or unpainted areas near adjustment bolts for the fender, hood, doors or liftgate of the vehicle.
<b>Cause</b>	Body panels such as the hood, fenders, trunk and liftgate have bolts and slots that are used to attach and align the panel to the body of the vehicle. Since manufacturing makes some adjustments to the panel alignment after the paint process, there may be tool marks and other signs of adjustments.
<b>Correction</b>	No repair or consideration should be given for this condition. These marks have no impact on the performance or durability of the vehicle and are a result of the normal manufacturing process.

### Examples of Panel Adjustments



5813350



5813351



5813352



5813353

### Parts Information

No parts are required for this repair.

### Customer Information

Please communicate to the customer that this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	1
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