



Service Bulletin


Bulletin No.: 21-NA-089

Date: April, 2021

TECHNICAL

Subject: Rapid Rear Brake Bad Pad Wear

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|------------------------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Silverado 1500 (New Model) | 2019 | 2019 | — | — | — | — |
| | Silverado 1500 | 2020 | 2020 | | | | |
| | Silverado 1500 (Without RG1) | 2021 | 2021 | | | | |
| GMC | Sierra 1500 (New Model) | 2019 | 2019 | | | | |
| | Sierra 1500 | 2020 | 2020 | | | | |
| | Sierra 1500 (Without RG1) | 2021 | 2021 | | | | |

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|-----------------------------------|--|
| Involved Region or Country | North America, Middle East, Chile, Paraguay, Uruguay, Thailand, Australia/New Zealand |
| Condition | Some customers may comment that the rear brake pads seemed to prematurely wear out. |
| Cause | <div></div> <p>5793579</p> <p>This condition may be caused by the rear caliper packed with dirt, mud or debris being deposited in the rear brake calipers, which causes the brake pads to be held against the rotor.</p> |

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| Correction | <p>Important: Installation of these calipers is a customer paid expense.</p> <p>If mud has been found the cause of this condition, replace the rear caliper with a shielded version to prevent mud packing.</p> <ul style="list-style-type: none">– For the 2021 model year, an updated shielded rear brake caliper was released as a dealer installed option under the RG1 designation.– These calipers can be installed on any 2019-2021 LD 1500 pickup that was not built with this option. <p>Note: Inform the customer if the brakes are not cleaned after off-road use, the accumulated dirt, mud and debris can cause the brake pads to wear which is not covered by warranty.</p> |
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Service Procedure

Refer to *Rear Brake Caliper Replacement* in SI.

Parts Information

| Causal Part | Description | Part Number | Qty |
|-------------|--|-------------|-----|
| X | CALIPER, RR BRK - (INCLDS DIRT DEFLECTOR) - LH | 84946818 | 1 |
| X | CALIPER, RR BRK - (INCLDS DIRT DEFLECTOR) - RH | 84946819 | 1 |

Warranty Information

The installation of the shielded brake calipers is a customer paid repair and there is no provision for coverage under the General Motors New Vehicle Limited Warranty "Bumper-to-Bumper" terms (Canada Base Warranty).

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| Version | 1 |
| Modified | Released April 19, 2021 |