



Service Bulletin

Bulletin No.: 21-NA-083

Date: April, 2021

INFORMATION

Subject: Mirrors Will Not Fold Automatically When Vehicle is Turned Off

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2021			All	All

Involved Region or Country	North America Only
Condition	Some customers may comment on the mirrors not automatically folding when the vehicle is turned off. The customer may also mention that the passive lock/unlock works every time.
Correction	If no DTC's are stored, verify the remote power mirrors folding option is turned on within the vehicle settings.

Service Procedure

Verify remote mirror folding options is on by completing the following:



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- Settings > Vehicle > Comfort and Convenience > Remote Mirror Folding > (SELECT ON)

Parts Information

No parts are required for this repair.

Version	1
Modified	Released April 01, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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