



# Service Bulletin

Bulletin No.: 21-NA-069


Date: April, 2021

## TECHNICAL

**Subject: Buzz or Rattle Type Noise Heard Coming from A-Pillar Area**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2021			All	All

<b>Involved Region or Country</b>	North America, Saudi Arabia, Korea, Russia, Middle East, Japan and S. Korea.
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment on hearing a buzz or rattle type noise heard coming from the A-Pillar area. The noise could be heard coming from either side of the vehicle.
<b>Cause</b>	The cause of the condition may be due to a manufacturing process error in which a loose screw has become lodged in the radio speaker.

<b>Correction</b>	
	<p style="font-size: small;">5614373</p> <p>Verify the Condition and replace the affected Radio Windshield Side Garnish Molding Speaker (1) Refer to <i>Radio Windshield Side Garnish Molding Speaker Replacement</i>, in SI.</p>

## Parts Information

Causal Part	Description	Part Number	Qty
X	SPEAKER ASM-RDO W/S SI G/MLDG (Left)	84778131	1
	SPEAKER ASM-RDO W/S SI G/MLDG (Right)	84778132	1

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3421440	Radio Windshield Side Garnish Molding Speaker Replacement	0.3 hr*
*The April 1 update of the Labor Time Guide will contain this change		

Version	1
Modified	Released April 07, 2021

