



NUMBER: 23-017-21

GROUP: 23 - Body

DATE: April 27, 2021

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

SUBJECT:

Updated Power Side Step Diagnosis And Testing Procedure

OVERVIEW:

This bulletin is to communicate that the power side step diagnosis and testing procedure has been updated in service information.

MODELS:

2020 - 2021	(DJ)	RAM 2500 Pickup
2020 - 2021	(D2)	RAM 3500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles equipped with Power Deployable Running Boards (Sales Code MY7).

DISCUSSION:

This is to inform the technician that there is an updated power side step diagnosis and testing procedure. Perform the power side step diagnosis and testing procedure. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>08 - Electrical / 8N - Power Systems / Power Side Step / Diagnosis and Testing.

POLICY:

Information Only