



STAR ONLINE PUBLICATION



Case Number: S2108000096

Release Date: 04/16/2021

Symptom/Vehicle Issue: Rear Wiper Inoperative

Customer Complaint/Technician Observation: Customer complains that the rear wiper will not turn on. Technician confirmed the rear wipers are not turning on.

Discussion: Use the scan tool to access the BCM actuator folder and select the rear wiper actuator to test the wiper motor operations. If the rear wiper does not function, check the wipers Fuse 68 prior to any other repairs. If fuse is confirmed ok, inspect D3045A connector at the rear wiper motor location and confirm a secure connection Fig 1, 2.

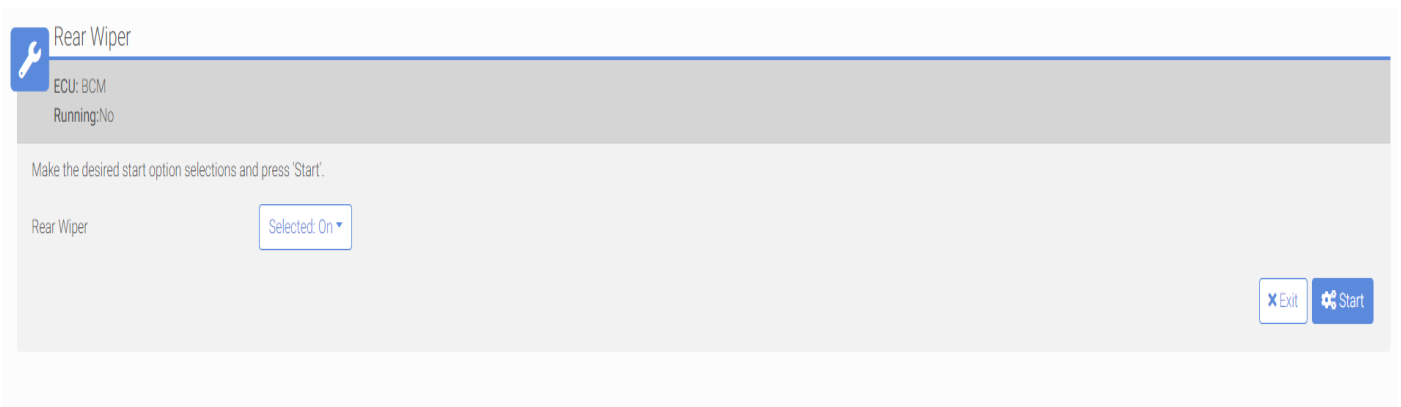


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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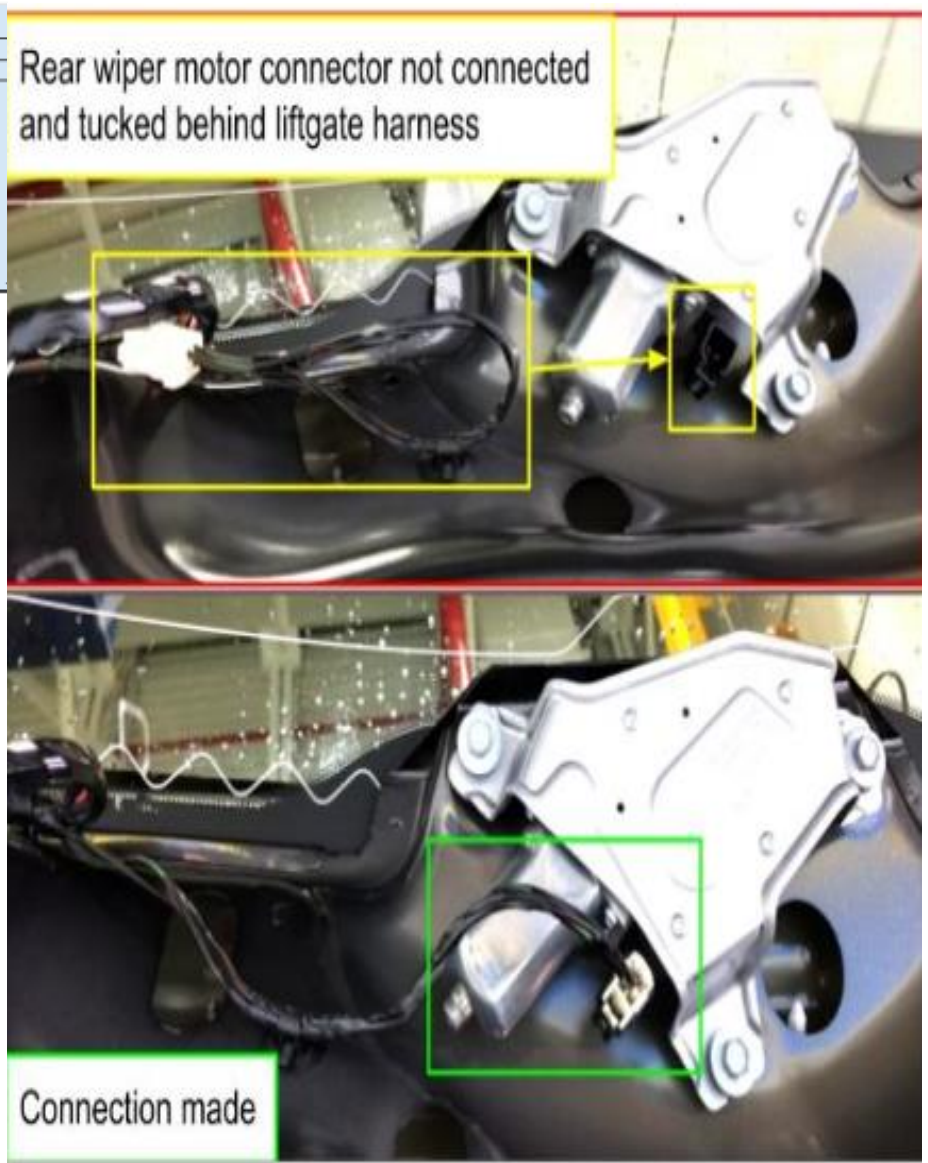


Fig 2

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