



STAR ONLINE PUBLICATION



Case Number: S2108000063

Release Date: 04/15/2021

Symptom/Vehicle Issue: Crank No Start, Cluster Warning Lamps Flash On And Remain On At Start Up, Wipers Turn On Stay On

Customer Complaint/Technician Observation: Owner says the vehicle will not start and all the cluster warning lamps flicker on and stay on and wipers come on and do not turn off until the next ignition cycle. Technician observed the vehicle is setting the following DTC's as active and or stored U1516-87 RF Hub Secret Code - Missing Message, U0001-00 CAN C BUS, U0002-00 CAN C BUS Off Performance

Repair Procedure: Inspect the rear interior cab surfaces leading to RFHUB location for any signs of water entry. Water may appear from a cab rear window that was left open, a broken or cracked rear glass window, the third brake lamp seal, or the cab body exhauster leak. If water traces are visible, closely inspect the RFHUB outer appearance and connectors for any possible corrosion from potential water intrusion. Repair water entry point and replace the RFHUB if suspecting contamination Fig 1, 2.

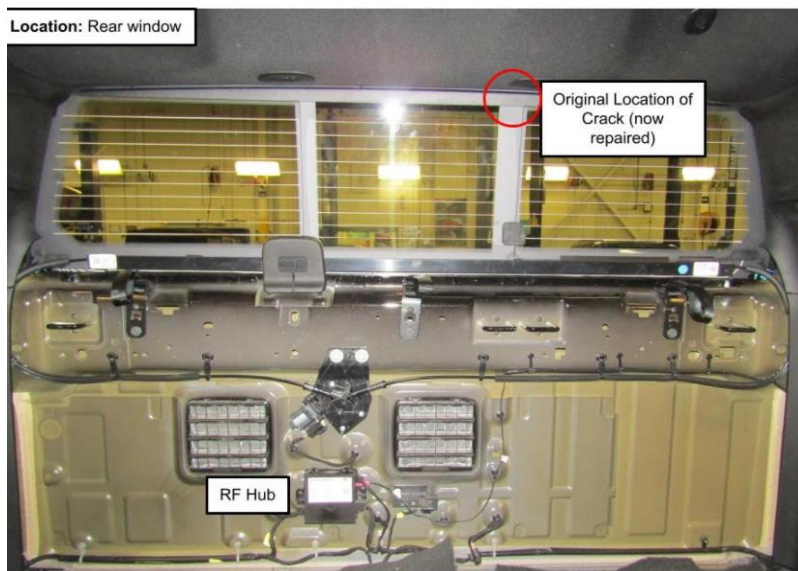


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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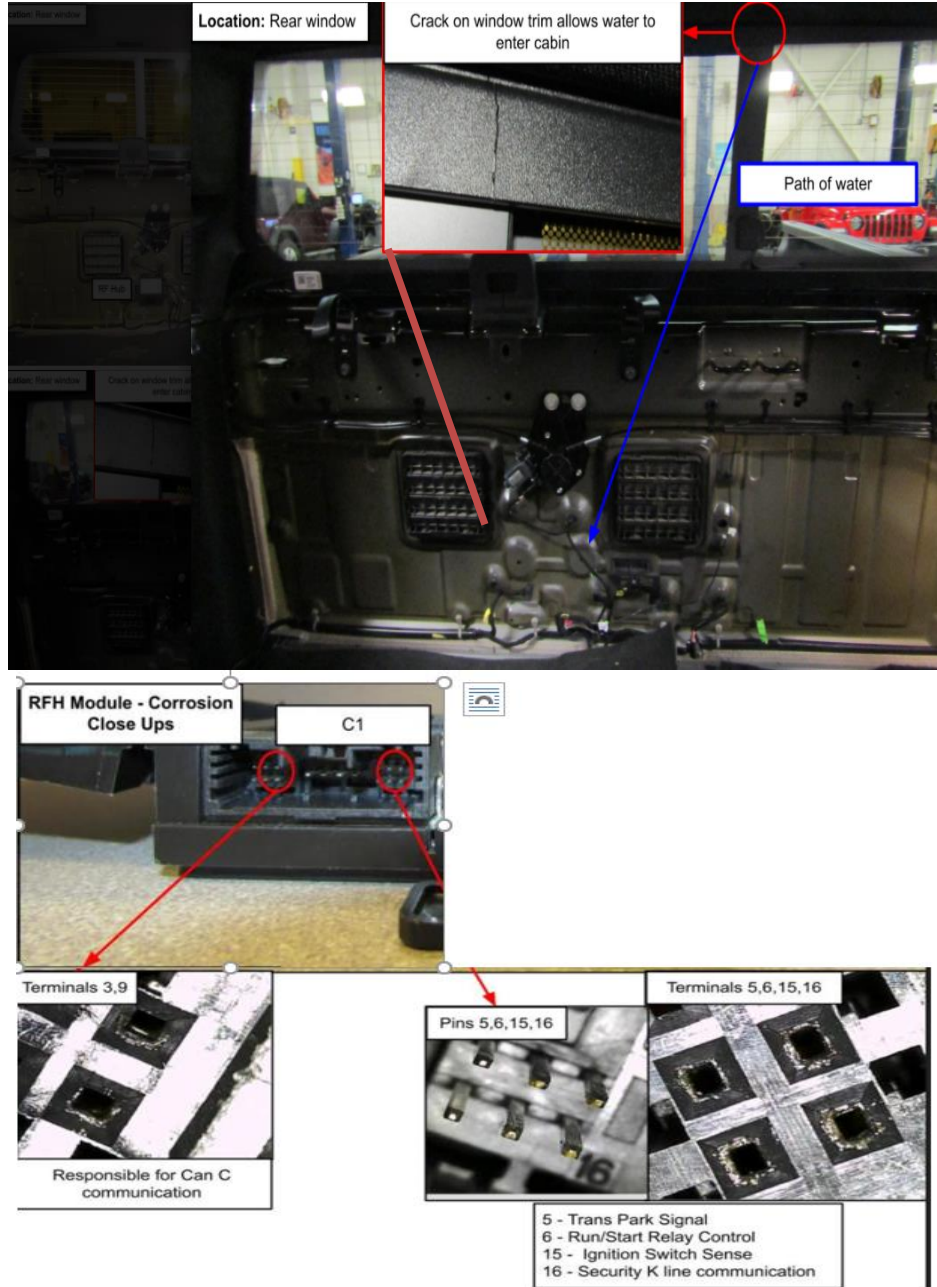


Fig 2

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