



## STAR ONLINE PUBLICATION



**Case Number:** S212300021

**Release Date:** 04/06/2021

**Symptom/Vehicle Issue:** Buzz Or Rattle Noise From Floorboard Or Front Of Vehicle

**Customer Complaint/Technician Observation:** Customer may describe intermittent buzz or rattle noise from floorboard or front of vehicle.

**Discussion:** Inspect front end components for installation and bolt torque. Verify install all A-Pillar to front fender fasteners are in place and tight. Install any missing A-Pillar to front fender fasteners, PN 06105102AA (M8x1.25x25.00 screws and washers). Then test drive to confirm noise has been resolved.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**