

Email Copy:

Subject: Important account update

Headline: We are updating your Networkfleet Express 6100 devices to restore the operation of vehicle location services

Customer ID: # Customer ID

Customer Name:

Dear Customer:

Our records indicate that you have a Networkfleet 6100 device as part of your Networkfleet Express fleet service.

We have determined that vehicle location services in your Networkfleet 6100 devices are no longer functioning as they should. As a result, features based on vehicle location services do not work properly.

How do we plan to resolve this issue?

We have developed an over-the-air software update that will automatically push to your Networkfleet device. This update will resolve the issue and restore functionality of vehicle location services.

If you have any questions, or if your vehicle location is still inaccurate, please contact Networkfleet support at nwfsupport@verizonconnect.com or call 866.227.7323. As always, you can also reach out to your Customer Success representative.

We sincerely apologize for any inconvenience.

Sincerely,

Networkfleet by Verizon

Networkfleet is dedicated to protecting your privacy. [Privacy Policy](#). Please do not reply to this email as this mailbox is not monitored.