



Technical Service Bulletin

PSS 96 Intersection assist/lane change assist is sporadically not working, DTC B200FF9 is stored

96 21 68 2061155/2 May 4, 2021. Supersedes Technical Service Bulletin Group 96 number 20-59 dated October 29, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A6 allroad, A6 Avant, S6, RS6 Avant, A7, S7, RS7, A8, S8, Q7, SQ7, Q8, SQ8, and RS Q8	2021	All	zFAS
Audi e-tron quattro, Audi e-tron Sportback	2020 - 2021	All	zFAS

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Updated applicable vehicles) Revised <i>Service</i> (Updated expected release date)
1	10/30/2020	Initial publication

Customer states:

- The customer is concerned about the sporadic failure of the intersection/lane changing assist.

One or more of the following messages are shown in the instrument cluster:

- “Intersection assist Malfunction! Please contact service.”
- “Lane change and exit warning: Malfunction! Please contact service.”
- “Rear intersection assistant: Malfunction! Please contact service.”
- “Audi pre sense: Malfunction! Please contact service.”

Workshop findings:

The following DTC may be stored one, or both lane change assistance control modules, J769 and J770 (address word 003C and/or 00CF), **OR** in one, or both front corner radar control modules, J1088 and J1089 (address word 00DB and/or 00DC):



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One or both lane change assistance control modules:

- **DTC B200FF9** (Internal malfunction) with symptom codes 1311057, 1311058, 1311059 or 1311060.

One or both front corner radar control modules:

- **DTC B200FF9** (Internal malfunction) with symptom code 1311089.

Technical Background

The diagnostics routines are too sensitive, causing the DTC to be entered erroneously.

Production Solution

Improved software is planned for production and service.

Service

1. Explain to the customer that a solution is forthcoming for the 4th quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2061155) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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