



Technical Service Bulletin

91 MIB2 High: Bang & Olufsen subwoofer settings missing from MMI tone settings menu

91 21 96 2053533/5 May 3, 2021. Supersedes Technical Service Bulletin Group 91 number 20-83 dated July 13, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2017	All	MIB2 High

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised <i>Service</i> (Updated SVM Code and SD Card) Revised <i>Required Parts and Tools</i> (Updated SD Card)
4	07/13/2020	Revised <i>Service</i> (Updated SVM Code and SD Card) Revised <i>Required Parts and Tools</i> (Updated SD Card)
3	02/05/2020	Revised header (Revised models) Revised <i>Service</i> (Updated table) Revised <i>Required Parts and Tools</i> (Updated table)

Customer states:

- The subwoofer adjustment is missing in the MMI for vehicles equipped with Bang & Olufsen (PR Code 9VS) and the customer vehicle has MMI Navigation (PR Code I8H & I8L) (Figure 1).

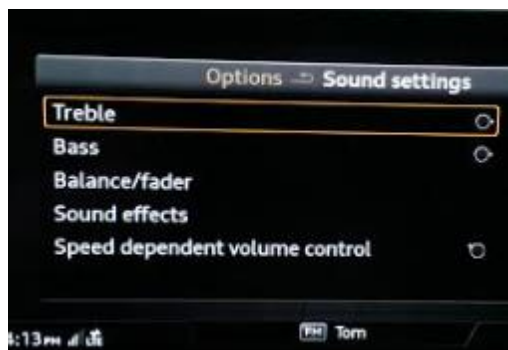


Figure 1. Sound settings are missing the subwoofer option.



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Technical Background

The MIB2 software needs to be updated.

Production Solution

Software solution introduced into series production starting CW22/17.

Service

For all models without Navigation and with Bang & Olufsen (PR Codes 7UH & 9VS), a service solution is available, see TSB 2050567: *91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu.*

For vehicles with Navigation (PR Code I8H & I8L) see below:

Required equipment:

- ODIS Tester.
- SVM code.
- MIB2 High Software update on SD Card (see *Required Parts and Tools* or download the software from MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

Service work:

Update the MIB2 High infotainment system using either Method 1 or Method 2 according to TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)* and use SVM code indicated below:

Vehicle	SD Creator Part Number	SVM Code
A3	8V0906961AN	MHI2US5512

Method 1: Automated update using ODIS

Method 2: Manual update due to SVM code or Server issues



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	According to TSB #2047576
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2053533/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8V0906961AN	MMI software update (SD Card) – Or download via SD Creator Software A3	01 (Shop tool)

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2050567, *91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu.*
- TSB 2047576, *91 MIB2 High Navigation Software Update Instructions (PR Code 7UG).*
- TSB 2047812, *00 SD Creator: how to set up and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*

All part and service references provided in this TSB (2053533) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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