



Service Bulletin

Bulletin No.: 21-NA-081


Date: April, 2021

TECHNICAL

Subject: Malfunction Indicator Lamp (MIL) Illuminated - DTCs P3108, P310B, P3111, P311A, P3409, P3411, P3417, P3419, P3433, P3435, P3457, P3459, P3499, P349A, P349C and/or P349F Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021	2021			L84, L87	
Chevrolet	Silverado 1500 (New Model)	2019	2019				
	Silverado 1500	2020	2021				
	Suburban	2021					
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2021				
	Yukon	2021					

Involved Region or Country	United States, Canada, Mexico, Europe, Russia, Middle East, Chile (West), Columbia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (S. Korea), Thailand (ASEAN), Australia and New Zealand.
Condition	Some customers may comment that the MIL lamp is illuminated or was illuminated and turned off. Some technicians may find one or more of the following DTC's active or stored in history: • P3108, P310B, P3111, P311A, P3409, P3411, P3417, P3419, P3433, P3435, P3457, P3459, P3499, P349A, P349C and P349F.
Cause	This condition may be caused by a chaffed wire(s) at the X155 connector.

	 <p style="text-align: right;">5785914</p> <ul style="list-style-type: none"> - This connector is in the engine compartment, near the idler pulley support bracket, at the front left of the engine block as shown in the graphic above. - If a damaged wire at this location is found, it could cause a short to ground or open circuit fault thus setting one of the associated DTCs.
<p>Correction</p>	<p>if you encounter a vehicle with any of the DTC's noted above, it will be necessary to inspect the X155 connector for any wiring concerns. Inspect the wires for any signs of chaffing and terminal tightness.</p> <ul style="list-style-type: none"> • If you find a concern with any wire, repair the wire connection in accordance with standard practices. • If no trouble is found at this location, refer to service information for the applicable DTCs that are set for further information and diagnosis procedures.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

<p>Version</p>	<p>1</p>
<p>Modified</p>	<p>Released March 31, 2021</p>

