



SERVICE BULLETIN

Classification:

KS14-053B

Reference:

NTB14-114B

Date:

March 15, 2021

INTELLIGENT KEY DOES NOT WORK INTERMITTENTLY

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Discard all previous versions of this bulletin.

APPLIED 2013-2015 Altima Sedan (L33)

VEHICLES: 2013-2015 Pathfinder (R52)
2014 Pathfinder Hybrid (R52)
2014-2015 Rogue (T32)
2015 Murano (Z52)

APPLIED 2013-2014 Altima Sedan - ALL

VINs & 2013-2014 Pathfinder - ALL

DATES: 2014 Pathfinder Hybrid - ALL

2014 Rogue - ALL

2015 Altima Sedan - Built before: 1N4(*)L3AP(*)FN 899372 // Aug. 18, 2015

1N4(*)L3AP(*)FC 493574 // Aug. 18, 2015

2015 Pathfinder - Built before: 5N1AR2M(**)FC 697059 // Aug. 17, 2015

2015 Rogue - Built before: 5N1AT2M(**)FC 916720 // Aug. 13, 2015

Vehicles beginning with "KNM" - ALL

2015 Murano - Built before: 5N1AZ2M(**)FN 257860 // Aug. 7, 2015

IF YOU CONFIRM

All "hands free" functions of the Intelligent Key (I-Key) do not work. For example, the doors will not lock or unlock when pressing either front door request switch.

NOTE:

- The issue of all I-Key "hands free" functions not working may occur intermittently or all the time.
- The message "No Key Detected" or similar may show on the Vehicle Information Display (located in the combination meter).
- All I-Key remote button functions (door lock/unlock, etc.) WILL work normally when all I-Key "hands free" functions are NOT working.

ACTION

1. Inspect the I-Key's battery on its negative contact side.

Continued on next page...

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

2. If excessive scratching is found (see example below), replace the battery.
3. Verify all I-Key functions (both “hands free” and remote) work properly after battery replacement.

NOTE: Do NOT replace the BCM, I-Key, or other parts for the issue described under IF YOU CONFIRM on page 1, should it occur.

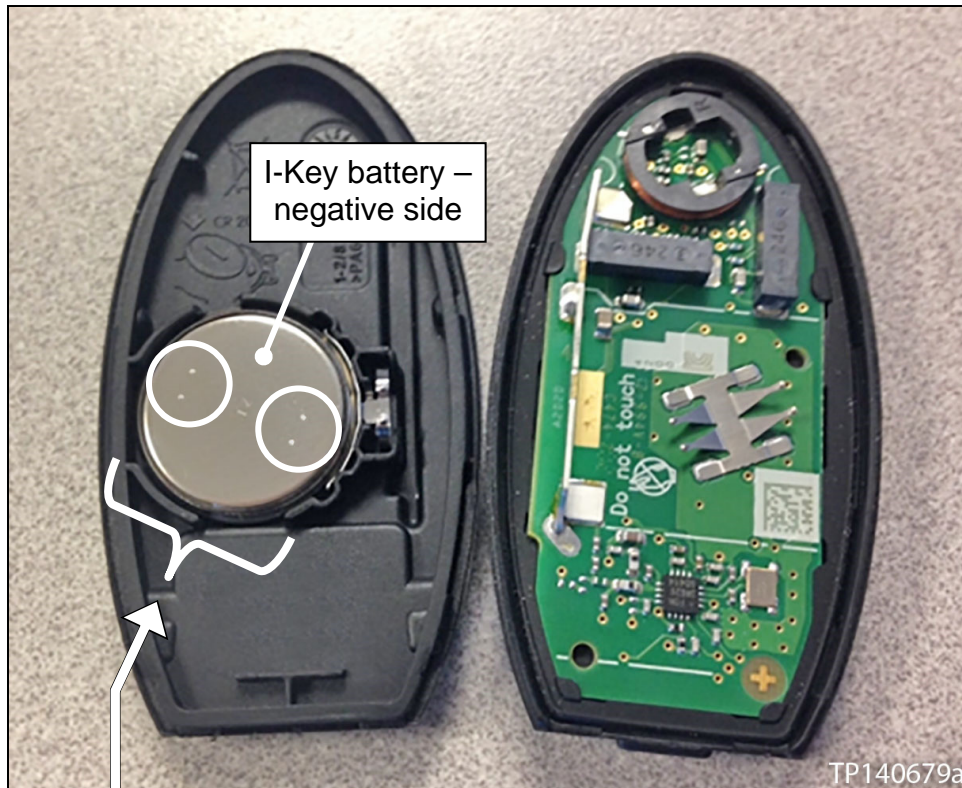


Figure 1

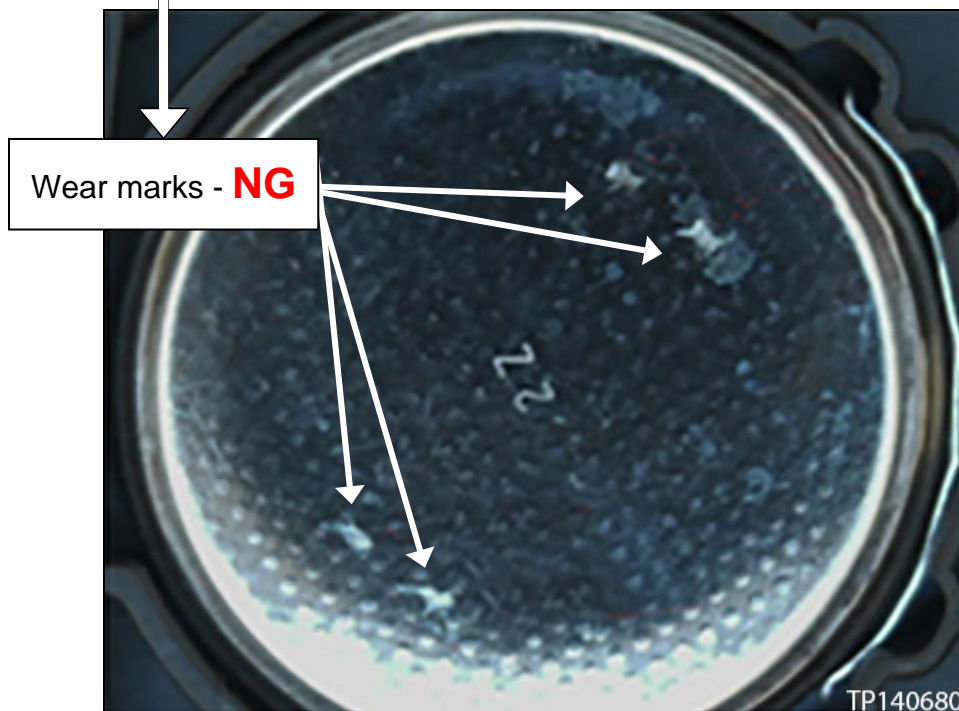


Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BATTERY-KEY	B8599-C2032	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL IMMOBILIZER BATTERY	B8599-C2032	RL46AA	ZE	32	(1)

(1) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
December 9, 2014	NTB14-114	Original bulletin published
October 30, 2015	NTB14-114A	APPLIED VEHICLES updated
March 15, 2021	NTB14-114B	Classification Number updated

