



# SERVICE BULLETIN

Classification: KS14-027C	Reference: NTB14-089C	Date: March 15, 2021
------------------------------	--------------------------	-------------------------

## 2013-2015 ARMADA; I-KEY DOOR HANDLE REQUEST SWITCH INTERMITTENTLY DOES NOT LOCK/UNLOCK DOORS

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2013-2015 Armada (TA60)  
**APPLIED VINS AND DATES:** 2013-2014 Armada: All  
 2015 Armada:  
 Vehicles built before 5N1(\*)A0(\*)C(\*)FN 609025 // March 16, 2015

### IF YOU CONFIRM

The I-Key door handle request switch intermittently will not lock or unlock the doors.

**and**

The vehicle has painted door handles (see Figure 1, below).

**and**

Key fob has been function tested and signal strength is correct.

### ACTION

Replace the door handles with the new door handles listed in Table A on page 2.

- Refer to the Electronic Service Manual (ESM), section **DLK Door & Lock**, for information about door handle replacement.

**NOTE:** This bulletin does not apply to vehicles with chrome door handles (see Figure 2).



Figure 1



Figure 2

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**TABLE A**

Handle	Color CODE	Part Name	New part	
LEFT	BCAE	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE0B	
	BCAJ	GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE1B	
	BQAB	GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE2B	
	BG10 (2013-2014)	GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE7A	
	BG41 (2015)	GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE4B	
	RIGHT	BCAE	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B
			ESCUT-DOOR O/S HANDLE, RH	80646-9GE0B
BCAJ		GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE1B	
BQAB		GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE2B	
BG10 (2013-2014)		GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE3A	
BG41 (2015)		GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE4B	

## PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
ESCUT-DOOR O/S HANDLE, RH	(1)	1
ESCUT-DOOR O/S HANDLE, LH	(1)	1
GRIP ASSY-DOOR O/S HANDLE, RH	(1)	1
GRIP ASSY-DOOR O/S HANDLE, LH	(1)	1

(1) See Table A on page 2 for applicable door handle part number.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

OPERATION	OP CODE	PFP	SYM	DIAG	FRT
Replace Both Front Door Handles	BX4FAA	(1)	ZE	32	0.9

(1) Reference the Parts Information Table and use the applicable Exterior Front Door Handle part number as the PFP.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 9, 2014	NTB14-089	Original bulletin published
December 11, 2014	NTB14-089A	<b>APPLIED VEHICLES</b> updated
April 21, 2015	NTB14-089B	<b>APPLIED VEHICLES</b> and <b>ACTION</b> updated
March 15, 2021	NTB14-089C	Classification Number updated