

## SERVICE BULLETIN

# 2013-2015 ARMADA; I-KEY DOOR HANDLE REQUEST SWITCH INTERMITTENTLY DOES NOT LOCK/UNLOCK DOORS

This bulletin has been amended. See AMENDMENT HISTORY on the last page.

Discard all previous versions of this bulletin.

**APPLIED** 2013-2015 Armada (TA60)

**VEHICLES:** 

**APPLIED VINS** 2013-2014 Armada: All

**AND DATES:** 2015 Armada:

Vehicles built before 5N1(\*)A0(\*)C(\*)FN 609025 // March 16, 2015

#### IF YOU CONFIRM

The I-Key door handle request switch intermittently will not lock or unlock the doors.

#### and

The vehicle has painted door handles (see Figure 1, below).

### and

Key fob has been function tested and signal strength is correct.

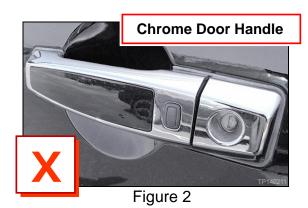
### **ACTION**

Replace the door handles with the new door handles listed in Table A on page 2.

 Refer to the Electronic Service Manual (ESM), section **DLK Door & Lock**, for information about door handle replacement.

**NOTE:** This bulletin does not apply to vehicles with chrome door handles (see Figure 2).





Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## **TABLE A**

Handle	Color CODE	Part Name	New part
LEFT	DOAE	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B
	BCAE	ESCUT-DOOR O/S HANDLE, LH	80647-9GE0B
	BCAJ	GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE1B
	BQAB	GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE2B
	BG10 (2013-2014)	GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE7A
	BG41 (2015)	GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE4B
RIGHT	BCAE	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B
	BOAL	ESCUT-DOOR O/S HANDLE, RH	80646-9GE0B
	BCAJ	GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE1B
	BQAB	GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B
	BUAD	ESCUT-DOOR O/S HANDLE, RH	80646-9GE2B
	BG10	GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A
	(2013-2014)	ESCUT-DOOR O/S HANDLE, RH	80646-9GE3A
	BG41 (2015)	GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE4B

2/3 NTB14-089C

## **PARTS INFORMATION**

DESCRIPTION	PART#	QUANTITY
ESCUT-DOOR O/S HANDLE, RH	(1)	1
ESCUT-DOOR O/S HANDLE, <b>LH</b>	(1)	1
GRIP ASSY-DOOR O/S HANDLE, <b>RH</b>	(1)	1
GRIP ASSY-DOOR O/S HANDLE, <b>LH</b>	(1)	1

<sup>(1)</sup> See Table A on page 2 for applicable door handle part number.

## **CLAIMS INFORMATION**

## Submit a Primary Part (PP) type line claim using the following claims coding:

OPERATION	OP CODE	PFP	SYM	DIAG	FRT
Replace Both Front Door Handles	BX4FAA	(1)	ZE	32	0.9

<sup>(1)</sup> Reference the Parts Information Table and use the applicable Exterior Front Door Handle part number as the PFP.

## **AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 9, 2014	NTB14-089	Original bulletin published
December 11, 2014	NTB14-089A	APPLIED VEHICLES updated
April 21, 2015	NTB14-089B	APPLIED VEHICLES and ACTION updated
March 15, 2021	NTB14-089C	Classification Number updated

3/3

NTB14-089C