

SERVICE BULLETIN

Reference number:	SB-55-1465	Issued: 15 March, 2021
Subject:	Windscreen Demist Improvement	
Model(s):	DBX	
VIN Range:	All vehicles up to V00832	
Applicable to:	All Dealers	
Distribute to:	Head of Business After Sales Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Reason for this Service Bulletin

If a customer finds that the demist function on a DBX is unsatisfactory, a "WW Request" can be made on SpotLight. If the WW Request is approved, new parts can be installed in the instrument panel. Do the workshop procedure that follows to remove and install a new demist duct and vent.

Workshop Procedure

1. Replace the Windscreen Demist Duct and Vent (Remove and Install New Part) (refer to Workshop Manual procedure: 30.07.CT).

Part Data

Description	Part Number	Quantity
Moulding Defrost Duct	MY83-04432-AB	1
Grille	MY83-18C490-BA	1
Foam Sealing	MY83-18B182-AA	As supplied

Warranty Data

Procedure and Labour Time

Description	Labour Time	ROT Code
Replace the Windscreen Demist Duct and Vent	10.75 hours	30.07.CT

Failure Mode Description

Select the failure modes that follow when you make a claim through the Warranty system:

Subsystem	Location	Component	Mode of Failure
ELECTRICAL	CABIN – CLIMATE CONTROL	SWITCH / CONTROL - CENTRE STACK - CLIMATE CONTROL	POOR PERFORMANCE - HARD TO OPERATE

If you have any questions related to this document, please refer to the 'Contact Us' link on this webpage or contact your local Dealer or After Sales Manager.

The English version of this Service Bulletin is written in Simplified Technical English to ASD-STE100™.