

SERVICE BULLETIN

Reference number:	SB-31-1494	Issued: 11 March, 2021
Subject:	DBX Front Door Glass Adjust and Set	
Model(s):	DBX	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Reason for this Service Bulletin

Aston Martin has found that some DBX vehicles have slow window speed when the front windows are opened or closed. If a customer complains of slow window operation, do the workshop procedure that follows.

Workshop Procedure

1. Check and, if necessary, adjust and set the left side front door glass (refer to Workshop Manual Procedure 31.05.ND).
2. Check and, if necessary, adjust and set the right side front door glass (refer to Workshop Manual Procedure 31.05.NB).

Warranty Data

Procedure and Labour Time

Tier A

Description	Labour Time
Check the alignment of both door glasses	0.2

Tier B

Description	Labour Time
Check alignment of both door glasses, adjust and set the left side door glass	1.75

Tier C

Description	Labour Time
Check alignment of both door glasses, adjust and set the right side door glass	1.75

Tier D

Description	Labour Time
Check alignment, adjust and set both front door glasses	3.3

If you have any questions related to this document, please refer to the 'Contact Us' link on this webpage, or contact your local Dealer or After Sales Manager.

The English version of this document is written in Simplified Technical English to ASD-STE100™.