

TECHNICAL TOPICS ELECTRICAL



<p>Error when logging into Pivi Profile</p>	<p>20-21MY L663, 21MY Discovery Sport, Discovery, Evoque, Velar, F-PACE, E-PACE, I-PACE, XF, Range Rover, Range Rover Sport</p>
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"> - Customer received “unknown error” when trying to log into Pivi profile <p><u>Technical Description:</u></p> <ul style="list-style-type: none"> - Issue identified in current Pivi software causes the log in credentials to reset. <p><u>Status:</u></p> <ul style="list-style-type: none"> - This issue will be resolved in Pivi IP30 when released - Current timing for EVA2 Multi ECU update is planned for April 19th initial launch - Please note, initial launch will be 10% of vehicle population with full launch the following week. - IP30 will correct the profile log-in error but will also remove the personalization feature temporarily, the feature will be re-introduced in a future multi-ECU update. - Please review the ICCM/IGM software release notes for additional details once launched. 	

