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 **Felix_Thibodeau**
Apprentice









04-15-2021 10:12 AM

enable to send my chec feature in my 49x truck

✓ Jump to solution

hi since 2 days i create a new feature for beacon in 49x. I create feature, after i put my feature in condition (active) in CHEC. After i add my feature in the serial number of my truck in CHEC. After i open diagnostic link and connect my truck. I update XMC with the server in my truck. But when i put my multimeter x3 pin 12 i put my option switch on and i have 8 volt. I dont know what is my mistake please help me. picture in link another step to tranfer feature in my truck?
can i activate my feature in parameter of my truck after reprogram my xmc?
I have mistake in my feature ?

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-  **beacon prog.png**  111 KB
-  **2.png**  133 KB
-  **3.png**  145 KB
-  **4.png**  236 KB


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2 Solutions ✓



 Scott_Trippel
Optimus Prime

04-23-2021 06:31 AM

I put in a DPR as requested by our DSM and we are getting and XMC 3 sent to us, fingers crossed.

[View solution in original post](#)


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1 Kudo

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 Scott_Trippel
Optimus Prime

04-23-2021 06:33 AM

From you description it is hard to know.
Have you verified that an XMC 3 is on the truck?
We have had problems with DL8 connecting to XMC3 as well, but we can get it to connect by first disconnecting all and reconnection all, or shut downs and restart DL8

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12 Replies

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 Jon_Cecil
Gear Head

04-15-2021 05:52 PM


Is there an XMC 3 showing up in the roll call? Possibly updating the wrong XMC from server.

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 Felix_Thibodeau
Apprentice

04-16-2021 04:19 AM

yes its xmc 3. do you see in my picture the possible name of xmc3?

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 Jon_Cecil
Gear Head

04-16-2021 04:48 AM


I didn't see XMC3 listed. In the one picture you attached, XMC02T was highlighted. Then I see XMC202T. Wasn't sure if there was another XMC listed.

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 1 Kudo

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 Scott_Trippel
Optimus Prime

04-16-2021 07:13 AM

We have the exact same issue from XMC 3 pin x12, we have been working with CHEC support for 2 weeks, tried a known working logic set as requested by CHEC support and not working. It is ramped up with Engineering, There are others with the same complaint and others that do work. Could be an issue with DL8 as well we see some strange anomalies happening.

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 Scott_Trippel
Optimus Prime

04-19-2021 09:18 AM

Still working with this this morning. We have cleared all the changes and made CHEC resemble what it was when vehicle left factory.
We will reflash the XMC3. Then we will use another new logic set, but change the input switch and the output and see if that works. This was given to us by CHEC support to try.


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 Felix_Thibodeau
Apprentice

04-22-2021 03:44 PM

i delete my feature in CHEC on the truck. When i want to reflash my xmc3 on the truck i don't see xmc3 on program device. The only xmc i see is xmc202t and xmc20t.
Do you know why i only see this two xmc?
Do you know the difference between XMC202T & XMC20T ?
Do you know what should i do to see XMC3 in program device when i connect with the truck? (We have 3 49x in the shop and when i connect my computer with all the 49x truck don't see xmc3 in programm device and i try with 2 other laptop and its same thing).
Thanks for your time scott is very appreciate and sorry for my bad english i speak french normally.


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 Scott_Trippel
Optimus Prime

04-23-2021 06:33 AM


From you description it is hard to know.
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 Scott_Trippel
Optimus Prime

04-23-2021 06:31 AM

I put in a DPR as requested by our DSM and we are getting and XMC 3 sent to us, fingers crossed.
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 Felix_Thibodeau
Apprentice

04-24-2021 05:50 AM

hi scott, yes i have xmc3 on my truck.
I think i found my probleme. I have 2 software (xmc202t and xmc20t) on the truck. But i don't have software for Xmc3. I think at the factory, they put 2 softwares for the same xmc 2 but no software for xmc3. i think is why i can't see the xmc3 when i connect DL8 on truck.

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 Jon_Cecil
Gear Head

04-24-2021 08:13 AM

That's what's I was wondering about. Each computer should show up on the roll call. I don't have access to it right now but is there another XMC listed when trying to manually connect to a computer through DiagnosticLink. If it only shows two different XMC modules, it seems there needs to be some type of update done to DiagnosticLink.

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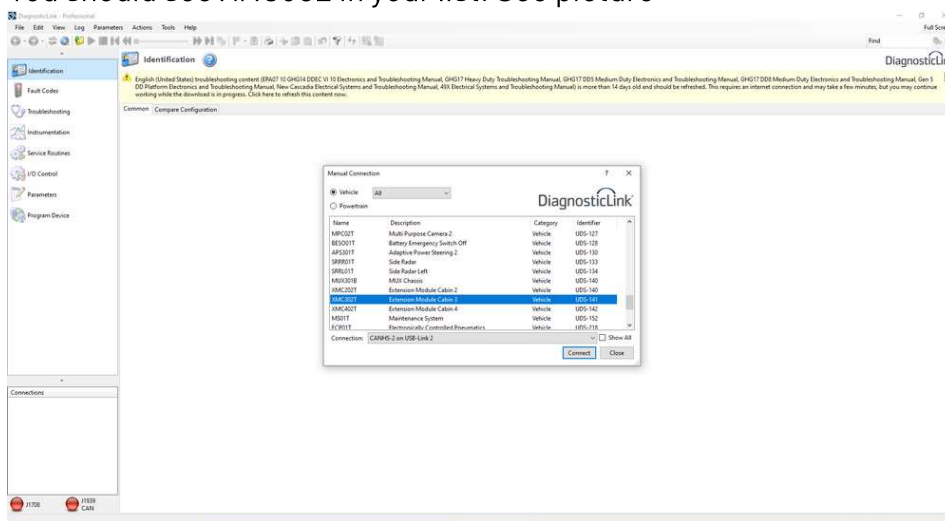


Jon_Cecil
Gear Head

04-27-2021 07:55 AM



You should see XMC302 in your list. See picture



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Scott_Trippel
Optimus Prime

04-26-2021 01:54 PM

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On ours, they think there may be a ground fault, we are going to run a set of test grounds from XMC3 to battery and re-test. See drawing G66-17097

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