

April 9, 2021

Product Change Notice - Washers eliminated from pin boxes, flange hardware added

Dear Valued Customer:

As part of continued our product improvement efforts, Lippert has eliminated two washers from pin boxes. Previously a washer was installed on the bolt and on the nut. We have eliminated both of the washers and changed to flange nuts and flange bolts. The flanges on the nut and bolt act as integrated washers, reducing any instance of a washer not being installed. The new nut is also a serrated flange nut, which will prevent the fasteners from coming loose once installed.

There is no change in fit, function, operation or installation with the washer elimination. The flange nut and bolt meet the same standard of testing as the bolts and nuts with two washers.

There is no price change. The part numbers for the new hardware are serrated flange nut 814025 and flange bolt 814024.



Former: Nut with washer.



Former: Bolt with washer.



New: Serrated flange nut.



New: Flange bolt.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

1. **Will a new part number be required?** The part numbers for the new hardware are serrated flange nut 814025 and flange bolt 814024.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the pin boxes are interchangeable with both types of hardware.
4. **Does the customer need to replace inventory?** No, the change was made on a running basis.