

AMA8 Stop Delivery/Stop Use/Recall campaign - Reworking threaded joints of the shock...

Version 2

AMA8 Stop Delivery/Stop Use/Recall campaign - Reworking threaded joints of the shock absorbers on the front and rear axles

IMPORTANT REMINDER

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Overview

Due to a system error, there is a possibility that some of the threaded connections of the shock absorbers on the front and rear axles of the affected vehicles were tightened several times contrary to specifications.

As a result, the durability of the relevant threaded connections cannot be guaranteed.

For this reason, the affected fastening screws must be replaced and tightened according to specifications. On vehicles on which the front axle is affected, the bearing brackets must also be replaced.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	Macan (95B)
Model year	2021
Number	10

Parts required

- Front axle
- Vehicles with air suspension (M-no. 1BK)

Part number		Quantity/vehicle	Parts return*
95B412383	Left bearing bracket	1 ea.	No
and/or (depending on scope)			
95B412384	Right bearing bracket	1 ea.	No
Additional parts required:			
N 91066101	Hexagon-head bolt, M10 x 35	4 ea.	No
N 10784702	Hexagon flange bolt, M12 x 1.5 x 85	2 ea.	No
N 10106402	Hexagon collar nut, self-locking, M12 x 1.5	2 ea.	No

Part number		Quantity/vehicle	Parts return*
N 10680201	Hex flange bolt with multiple-tooth head, M10 x 75	1 ea.	No
WHT004593	Double-hex collar nut, self-locking, M12 x 1.5	1 ea.	No
PAF104253	Hexagon flange bolt, M10 x 62 x 45	2 ea.	No
PAF102861	Hexagon collar nut, self-locking, M10	2 ea.	No
PAF911561	Hexagon-head bolt, M12 x 1.5 x 100	8 ea.	No
95B615447C	Air guide plate, left	1 ea.	No
95B615448C	Air guide plate, right	1 ea.	No
95B699011C	Air line clamp	2 ea.	No

- **Front axle**
- **Vehicles with PASM (M-no. 1BH)**

Part number		Quantity/vehicle	Parts return*
95B412383	Left bearing bracket	1 ea.	No
and/or (depending on scope)			
95B412384	Right bearing bracket		
Additional parts required:			
N 91066101	Hexagon-head bolt, M10 x 35	4 ea.	No
N 10106402	Hexagon collar nut, self-locking, M12 x 1.5	1 ea.	No
N 10421304	Hexagon-head bolt, M12 x 1.5 x 80	1 ea.	No

Part number		Quantity/vehicle	Parts return*
PAF104029	Hexagon collar nut, M12 x 1.5	1 ea.	No
N 10628301	Hexagon flange bolt, M12 x 1.5 x 90	1 ea.	No
N 10680201	Hex flange bolt with multiple-tooth head, M10 x 75	1 ea.	No
WHT004593	Double-hex collar nut, self-locking, M12 x 1.5	1 ea.	No
PAF104253	Hexagon flange bolt, M10 x 62 x 45	2 ea.	No
PAF102861	Hexagon collar nut, self-locking, M10	2 ea.	No
PAF911561	Hexagon-head bolt, M12 x 1.5 x 100	8 ea.	No
95B615447C	Air guide plate, left	1 ea.	No
95B615448C	Air guide plate, right	1 ea.	No
95B699011C	Air line clamp	2 ea.	No

- **Front axle**
- **Vehicles with standard suspension (M-no. 1BA)**

Part number		Quantity/vehicle	Parts return*
8R0412391A	Left bearing bracket	1 ea.	No
and/or (depending on scope)			
8R0412392A	Right bearing bracket		
Additional parts required:			
N 91066101	Hexagon-head bolt, M10 x 35	4 ea.	No

Part number		Quantity/vehicle	Parts return*
N 10106402	Hexagon collar nut, self-locking, M12 x 1.5	1 ea.	No
N 10421304	Hexagon-head bolt, M12 x 1.5 x 80	1 ea.	No
PAF104029	Hexagon collar nut, M12 x 1.5	1 ea.	No
N 10628301	Hexagon flange bolt, M12 x 1.5 x 90	1 ea.	No
N 10680201	Hex flange bolt with multiple-tooth head, M10 x 75	1 ea.	No
WHT004593	Double-hex collar nut, self-locking, M12 x 1.5	1 ea.	No
PAF104253	Hexagon flange bolt, M10 x 62 x 45	2 ea.	No
PAF102861	Hexagon collar nut, self-locking, M10	2 ea.	No
PAF911561	Hexagon-head bolt, M12 x 1.5 x 100	8 ea.	No
95B615447C	Air guide plate, left	1 ea.	No
95B615448C	Air guide plate, right	1 ea.	No
95B699011C	Air line clamp	2 ea.	No

- **Rear axle**

Part number		Quantity/vehicle	Parts return*
N 91066101	Hexagon-head bolt, M10 x 35	up to 4 units (2 units required for each side)	No

*The parts must be stored until such a time as the related **warranty or campaign claim has been credited** . If a **barcode is generated** , with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

Parts can now be ordered as required for the affected vehicles.

Warranty processing**Scope 1:**

Damage Code	AMA8 99 000
Repair Code	2
Working time	377 TU

Scope 2:

Damage Code	AMA8 99 000
Repair Code	2
Working time	382 TU

Scope 3:

Damage Code	AMA8 99 000
Repair Code	2
Working time	347 TU

Scope 4:

Damage Code	AMA8 99 000
Repair Code	2
Working time	352 TU

Scope 5:

Damage Code	AMA8 99 000
Repair Code	2
Working time	345 TU

Scope 6:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	350 TU
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Scope 7:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	69 TU
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Scope 8:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	69 TU
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Scope 9:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	597 TU
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Scope 10:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	537 TU
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Scope 11:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	533 TU
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Scope 12:

Damage Code	AMA8 99 000
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Repair Code	2
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Working time	122 TU
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Scope 13:

Damage Code	AMA8 99 000
Repair Code	2
Working time	400 TU

Scope 14:

Damage Code	AMA8 99 000
Repair Code	2
Working time	405 TU

Scope 15:

Damage Code	AMA8 99 000
Repair Code	2
Working time	403 TU

Scope 16:

Damage Code	AMA8 99 000
Repair Code	2
Working time	447 TU

Scope 17:

Damage Code	AMA8 99 000
Repair Code	2
Working time	452 TU

Scope 18:

Damage Code	AMA8 99 000
Repair Code	2
Working time	417 TU

Scope 19:

Damage Code	AMA8 99 000
Repair Code	2
Working time	422 TU

Scope 20:

Damage Code	AMA8 99 000
Repair Code	2
Working time	415 TU

Scope 21:

Damage Code	AMA8 99 000
Repair Code	2
Working time	420 TU

Scope 22:

Damage Code	AMA8 99 000
Repair Code	2
Working time	603 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Invoicing of any additional costs incurred as part of the AMA8 recall campaign:

- **Costs for transporting the vehicle**

If required, the vehicle can be collected from the customer and transported to the Porsche Dealer.

If costs are incurred, these can be invoiced under part number AMA80000001 in the campaign claim for the AMA8 recall campaign.

Please attach a copy of the invoice to the campaign claim in WWS.

- **Costs for customer mobility**

If a mobility requirement arises for the customer during the campaign, this can be covered in accordance with the rules of the Porsche Customer Mobility Program until the AMA8 measure has been implemented.

Further information

Work instruction	TI No. 64/20, Group 4, Service, AMA8
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or the Aftersales Document Database for reference

[AMA8 VIN List.xlsx](#) ⓘ

8.4 KB

(97 views)

[Reference Copy - AMA8 Customer Notification](#)

[Letter.pdf](#) ⓘ

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