

## View Message

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| <b>Sent on</b> | 04   | 28 | 2021 | <b>Expires on</b> | 05 | 16 | 2021 |
| <b>From</b>    | Parts and Service Division   |    |      |                   |    |    |      |
| <b>Subject</b> | 2022 MDX Inspection and Parts Collection - Lower Rear Engine Cover Cracked |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: Acura Service Managers/Consultants  
From: Technical Information & Support Group (formerly TRS)  
RE: Inspection and Parts Collection - 2022 MDX Lower Rear Engine Cover Cracked

*This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.*

As sales volume of the redesigned 2022 MDX picks up, we are receiving feedback that some dealers are finding the Lower Rear Engine Cover cracked at TQI. Your assistance is crucial to ensure that the engineering team investigating this issue receives parts to study; the earlier we can get these parts into their hands, the quicker we can resolve this quality issue.

Please inspect the Lower Rear Engine Cover of all MDX vehicles arriving at your dealership, as well as any vehicles currently in your new inventory. If you find a cracked cover, replace it (Part #74114-TYA-A00) and promptly file a warranty claim using labor operation #8131M1. Please also quickly return the part if you receive a call-in request for it.

Thank you.