

Warranty Information: Extended Warranty for Coolant Pump and Valve Block (14/21)

Vehicle Type: **911 Carrera (991)/911 Carrera S (991)/911 Carrera T (991)/911 Carrera GTS (991)/911 Carrera 4 (991)/911 Carrera 4 S (991)/911 Carrera 4 GTS (991)/911 Targa 4 (991)/911 Targa 4S (991)/911 Targa 4 GTS (991)**

Model Year: **As of 2017 up to 2018**

Country/Market: USA
Canada
Puerto Rico

Equipment: 3.0-liter flat-six engine with twin turbochargers (engine types DCKA, DCHA, DCJA)

- Concerns:
- **Coolant pump** (PART ID 1950)
 - **Valve block** (PART ID 2423)

Information: **Extended warranty for coolant pump and valve block**

The warranty on the coolant pump and valve block lasts for **ten years as from the new vehicle delivery date** or until the **total mileage is 194,000 kilometers or 120,000 miles**, depending on which comes first.

You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information "**Ext. Warranty Coolant Pump**" in the "Coverage" column.

The warranty applies **only in the USA, Canada and Puerto Rico** and is always transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the extended warranty

PART ID	Designation
1950	Coolant pump
2423	Valve block

Information:

Scopes not covered by this extended warranty

Damage or malfunctions caused by external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle.

Restrictions on cover of the extended warranty

The warranty and service information in the vehicle includes information about the warranty conditions for your vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply for the extended warranty.

Invoicing:

For processing warranty claims using the "Ext. Warranty Coolant Pump", the claim must be coded by specifying **Warranty type 111** under **PART ID 1950 – Coolant pump** or **PART ID 2423 – Valve block** (depending on which component is responsible for causing the problem).

Please remember to include a vehicle analysis log (VAL) and if necessary, clear pictures of the relevant component including proof of date and time, with the warranty claim. This proof of date and time is required in order to be able to clearly and correctly assign pictures to repairs. If pictures/photos are added using the PCSS Quick Documentation function, this will be sufficient to document the relevant repairs – there is no need to add separate proof of date and time manually in this case.

If you have further questions and concerns relating to this extended warranty, get in touch with the contact person responsible for warranty enquiries at your importer's office.

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2021 Porsche Cars North America, Inc.