

Service

224/20 ENU 5190

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Symptom in Vehicle Interior - Water Noise (Sloshing) During Acceleration/Braking or Water Leaking Into Rear Footwell (SY 224/20)

### Change overview

| Version | Date       | Change  |
|---------|------------|---|
| 0       | 02/01/2021 | First publication   |
| 1       | 04/07/2021 | <ul> <li>'Action required' section added</li> <li>Technical Information (TI) enhanced with additional remedial actions</li> </ul> |

Model Line: Taycan (Y1A)

Model Year: As of 2020 up to 2021

Concerns: Water drains on the high-voltage battery protective plate

Symptom: Water noise audible in the underbody area during acceleration and braking.

In addition, water may leak into the rear-seat footwells.

Cause: Dirt particles can cause the water drains on the high-voltage battery protective plate to become blocked

and result in water not draining away.

Action required: Depending on whether water noise is audible or if water leakage into the rear footwell is determined, the following measures must be carried out:

- Water noise is audible, but **no water leakage** into the rear footwell is determined: Rework water drains. For instructions, see: *⇒ Technical Information 'Reworking water drains'*
- Water leakage into rear footwell determined: Rework water drains **and** foot garages. For instructions, see: ⇒ *Technical Information 'Reworking water drains'* and ⇒ *Technical Information 'Reworking foot garages'*



#### Information

Optimized water drains are still being developed at present and are not yet available. Replacing the water drains will therefore not correct the problem.

### Required materials as required

Materials:



#### Information

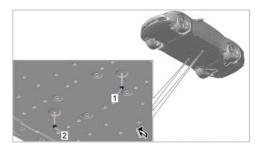
The material is only required for reworking the foot garages.

| Part No.    | Designation                           | Qty.                  |  |
|-------------|---------------------------------------|-----------------------|--|
|             | - Use                                 |                       |  |
| 00004330532 | ⇒ Sealing compound                    | 1 ea.                 |  |
|             | <ul><li>Foot garages</li></ul>        |                       |  |
| 00004330516 | ⇒ Coolant additive 20 liter/ 5.28 gal | 0.5 liter/ 16.9 fl oz |  |

### Subsequent work on water drains

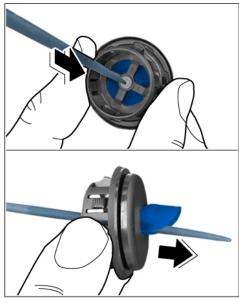
Work Procedure: 1 Raise the vehicle, see ⇒ Workshop Manual '4X00IN Lifting the vehicle'.

Remove both water drains  $\Rightarrow$  *Water drain on protective plate* -1- and  $\Rightarrow$  *Water drain on protective plate* -2- from the high-voltage battery protective plate using a suitable tool.



Water drain on protective plate

3 Press integral ⇒ *Water drain* **-top-** membrane out of the water drain from the inside out using a suitable tool.



Water drain

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4 Remove integral membrane from the water drain *⇒ Water drain* **-bottom**-.



### Information

Complete Steps 2 and 3 on **both** water drains.

- 5 Re-install water drain without membrane in the high-voltage battery protective plate.
- If water has leaked in the foot garage, continue with 

  ⇒ Technical Information '4X00IN Reworking foot garage'.
- If no water leakage into the foot garage is determined, lower the vehicle, see ⇒ Workshop Manual '4XOOIN Lifting the vehicle'. No further action is required.

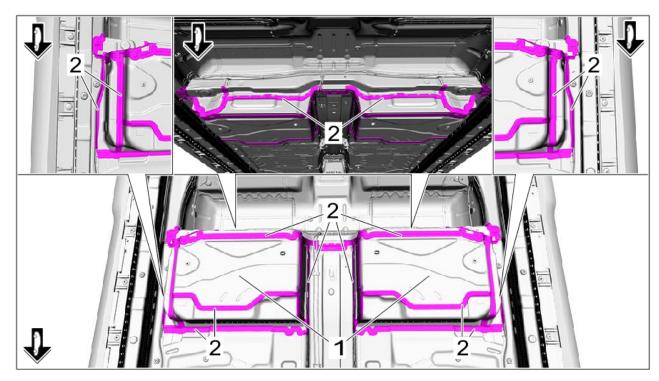


Water drain without membrane

### **Reworking foot garages**

Work Procedure: 1 Remove high-voltage battery. ⇒ Workshop Manual '270819 Removing and installing high-voltage battery'

2 Seal foot garages  $\Rightarrow$  Foot garages -1-.



Foot garages

- 2.1 Thoroughly clean connection points of the foot garages  $\Rightarrow$  Foot garages -2-.
- 2.2 Apply sealant to the connection points of the foot garages *⇒ Foot garages* **-2-** and spread evenly.
- 2.3 Check sealed connection points of the foot garages ⇒ Foot garages -2- again, repair them if necessary and allow to dry according to manufacturer's specifications.
- 3 Install high-voltage battery. ⇒ Workshop Manual '270819 Removing and installing high-voltage battery'

### Invoicing

For documentation and warranty invoicing, enter the labor operations, parts and PQIS coding specified below in the warranty claim:

| APOS     | Labor operation           | I No. |
|----------|---------------------------|-------|
| 51934900 | Reworking center cover    |       |
| 51904990 | Reworking underbody cover |       |

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PQIS coding:

| Location (FES5)   | 51930 | Center cover |
|-------------------|-------|--------------|
| Damage type (SA4) | 1631  | blocked      |

Parts Info: Required materials as required

Part No.DesignationOty.00004330532Sealing compound1 ea.

00004330516 Coolant additive 0.5 liter/ 16.9 fl oz

References: ⇒ Workshop Manual '4X00IN Lifting the vehicle'

⇒ Workshop Manual '270819 Removing and installing high-voltage battery'

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