ATTENTION:		IMPORTANT AU						
GENERAL MANAGER		IMPORTANT - All Service Personnel						
PARTS MANAGER		Should Read and						
CLAIMS PERSONNEL		Initial in the boxes provided, right.						
SERVICE MANAGER		© 2021 Subaru of America Inc. All rights reserved						



DATE:

04/30/21

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** 2010-21MY Legacy and Outback **NUMBER:** 

2014-18MY Forester 2015-21MY WRX 2019-21MY Ascent

All Models Listed Above Equipped with TR690 CVT

**SUBJECT:** New CVT Oil Pan Bolts

### INTRODUCTION:

This Service Information Bulletin announces availability of new CVT oil pan bolts designed for production process improvement along with increased durability.

#### **PART INFORMATION:**

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

The part number for the new BOLT & WASHER ASSEMBLY is **800506890**.

### **IMPORTANT NOTES:**

- The **NEW** bolt & washer assembly is **BLACK** in color.
- The **PREVIOUS** version was **SILVER** in color.
- When the original bolts are silver or black in color, any missing bolts can be replaced with the
  new black bolts. When the original bolts are black in color, they can only be replaced with black
  (new type) bolts.
- When the original bolts are black in color, they can only be replaced with black (new type) bolts.
- These bolts cannot be mixed in any other vehicle location outside of the CVT oil pan.

# CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

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### **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for CVT oil pan bolt replacement including the torque specification for them remain unchanged. Always refer to STIS and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time.

#### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

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