



GROUP BOD	MODEL 2017MY Sorento (UMa)
NUMBER 169 (Rev 2, 6/14/2017)	DATE May 2017

## TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: PANORAMIC SUNSHADE  
ROLLER GUIDE ADJUSTMENT (SA291A)

### \* NOTICE

This bulletin has been revised to include additional information. Revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides the procedure to adjust the panoramic sunshade roller guide on some 2017MY Sorento (UMa) vehicles, produced from November 2, 2016 to February 3, 2017, which may experience a slow sunshade operation and noise when the sunshade is reaching the closed position. The concern is caused by interference of the sunshade to the roller guides. Follow the procedure outlined in this bulletin to adjust the sunshade roller guide. Sunroof assembly replacement parts are required to repair this concern. After conducting the procedure, verify that the vehicle is included in the list of affected vehicles.



### \* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA291A.

File Under: <Body>

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisors  Technicians  Body Shop Manager  Fleet Repair

**SUBJECT: PANORAMIC SUNSHADE ROLLER GUIDE ADJUSTMENT (SA291A)**

**AFFECTED VEHICLE RANGE:**

<b>Model</b>	<b>Production Date Range</b>
Sorento (UMa)	November 16, 2016 through February 3, 2017

**WARRANTY INFORMATION:**

**N Code: N99 C Code: C99**

<b>Claim Type</b>	<b>Causal P/N</b>	<b>Qty.</b>	<b>Repair Description</b>	<b>Labor Op Code</b>	<b>Op Time</b>	<b>Replacement P/N</b>	<b>Qty.</b>
V	81600 C5000BGA	0	(SA291A) Sunshade Roller Guide Adjustment	170A38R0	0.4 M/H	N/A	0

**NOTE: Use sublet code X1 for reimbursement of three (3) headliner clips (part no. 85420A 9000AS) (\$4.50 maximum).**

**\* NOTICE**

**VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA291A when accessing the WebDCS system.**