



V Stay Apex Housing Premature Failure

Service Category Service

Section Function Group 652

Technician Skill Level A

Market North America

Applicability

MACK

Years	Models
2020	AN, GR, LR, LRBE, PI, TE

Introduction

Mack trucks has determined a number of V Stay torque rods do not meet Mack’s stringent durability requirements. To correct these findings, replacement of the V stay torque rods will be required.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Mack	D11, D13, CU9	EC01, USA17, USA21, ZE	16-March-2020	10-Dec-2020

Warranty Information

This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.		
Claim Type (used only when uploading from the Dealer Bus. Sys.)		B
Main Labor Code	Description	Hours
6521-03-02-09	V Torque Rod, Replacement (per T-rod)	1.1
Causal Part	23270431	
SCC Authorization Code	S7580	
Expiration Date	April 30, 2022	

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Parts Information

Special Order Information if applicable

Part Numbers	Part Names	Quantity
23968185	V Stay torque rod	2
994502	Screw	8

Required Tools & Equipment

- Access to Trucks Dealer Portal and IMPACT.

Calibration Information

- None

Repair Procedure

1. Secure the vehicle for service.
2. Locate and follow operation ID 6521-03-02-09 In IMPACT for replacement of each V stay torque rod.
3. Release the vehicle to service.