



**To:** General Managers, Service Managers, Service Technicians, Warranty Managers  
**From:** Mack Trucks – Service  
**Date:** April 30, 2021  
**Subject:** Service Literature Published and Released in April, 2021  
**Bulletin:** SLM21-004

The following summarizes the service literature that has been published and/or revised for the month.

**SERVICE NEWS**

BULLETIN #	TITLE	COMMENTS
SNM21-004	CBR Application Improvements	New

**TOOL BULLETIN**

BULLETIN #	TITLE	COMMENTS
	None Issued	

**FIELD SERVICE BULLETIN**

BULLETIN #	TITLE	COMMENTS
FSB 511-010	Disc Brake Rotor, Replacement	New

**SERVICE PROGRAM**

BULLETIN #	TITLE	COMMENTS
S7580	V-Stay Apex Housing Premature Failure	New

**RECALLS**

BULLETIN #	TITLE	COMMENTS
C6623	SC0422 Daytime Running Lights	New
SRA-M423	Safety Recall Alert: SC0423, Non-Compliance ESC	New
SRA-M424	Safety Recall Alert: SC0424, Steering Transfer Case (LR)	New
C6624	SC0423, Non-Compliance Electronic Stability Control	New
C6625	SC0424, Steering Transfer Case (LR)	New

**(CBR) CASE BASED REASONING**

**NEW SOLUTIONS**

<b>SOLUTION #</b>	<b>TITLE</b>
CBR-2048	Premium Tech Tool Operation 2549-08-03-03 NOx Conversion Test - Additional Information For Vehicles Built After 01 January 2019
CBR-2100	Diagnostic Trouble Code (DTC) P065900 - Actuator Supply Voltage "A" Circuit High - US17+OBD16 Emissions And Newer
CBR-2107	Diagnostic Trouble Codes (DTC) P205B64 - Reductant Tank Temperature Sensor Circuit Range/Performance - US17+OBD16 Emissions And Newer
CBR-2061	Mack Chassis - Anthem (AN) And Pinnacle (PI) - ABS Modulator Wiring Rubbing Front Shock
CBR-2111	Instrument Cluster Ambient Temperature Display Blank - Cummins Powered Only
CBR-2094	Infotainment System - Volume Drop During A Phone Call, Phone Connected Via Bluetooth

**UPDATED SOLUTIONS**

<b>SOLUTION</b>	<b>TITLE</b>	<b>COMMENTS</b>
CBR-43	Mack Chassis - Idle Shutdown Parameter Configuration; Information For Enabling And Setting Parameters For Idle Shutdown Operation - US07 And Newer Emissions	Added VECU5 Prameters
CBR-399	Vehicle Overspeed Warning Comes Active At A Lower Speed Than Expected; Vehicle Overspeed Warning In Driver Information Display (DID) - Model Year 2018 And Newer With New Style Instrument Cluster	Added VECU5 Prameters
CBR-732	Unable To Retrieve "On Request" Messages For PeopleNet Or Omnitracs Modules Installed On The DL5 Data Link; Third Party Electronic Log Device Not Reporting Certain Data	Added VECU5 Prameters
CBR-445	Vehicles Equipped With a Common Rail Fuel System - Aftermarket Secondary Fuel Filters, Important Information On Approved Filters - US17+OBD16 And Newer Emissions	Added Donaldson Filter
CBR-2040	P21CA00 And Other Power Faults Leading To Communication Faults And SCR Inducement (Derate)	Updated repair instructions with new part information.
CBR-931	Automated Manual Transmission (AMT) Concentric Clutch Actuator (CCA), Diagnostic guidance for P107538	Rewritten with updated procedure for inspection and repair/replace guidelines.
CBR-2015	Diagnostic Trouble Code (DTC) P204201: Diagnostic Instructions - US17+OBD16 Emissions And Newer	Updated categories and tags to improve searchability.