

The Goodyear Tire & Rubber Company

Akron, Ohio 44316-0001

April 19, 2021

Goodyear Customer Satisfaction Campaign **B305/70R22.5 Metro Miler G152, Metro Miler G652**

Dear Tire Dealer:

The Goodyear Tire & Rubber Company is aware that certain **G152** and **G652** Metro Miler tires in the **B305/70R22.5** size manufactured week **2715** through week **5219** (the “**subject tires**”) have experienced lower sidewall cracking. We have not had any reports of vehicle controllability issues or accidents. We have decided to conduct this proactive Customer Satisfaction campaign to exchange subject tires as specified below.

Our records indicate that you may have purchased one or more of the subject tires. We ask that you contact any customers (end users) who may have purchased one or more of these tires from you and ask for the tires to be returned for inspection and potential replacement. In addition, please check your inventory to determine if you have any of the subject tires. If so, please return them using the warranty return process described in the attached Product Service Bulletin.

For any Dealers who may have purchased one or more of the subject tires from you, we ask that you contact them with copies of this dealer letter and the attached customer letter.

If you have questions, please contact your National Field Manager Product Service. Contact information for your National Field Manager Product Service, can be found in the Adjustment Procedure Guide or on Tire-HQ.

Sincerely,

The Goodyear Tire & Rubber Company