



Technical Service Bulletin

PSS 91 HomeLink Garage Door Opener button is grayed out while driving or HomeLink GPS location pairing is not working

91 21 93 2061505/2 April 21, 2021. Supersedes Technical Service Bulletin Group 91 number 20-40 dated November 24, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, and S5 Sportback	2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated expected software release date)
1	11/25/2020	Initial publication

Customer states:

- The HomeLink Garage Door Opener (furthermore abbreviated as UGDO) shortcut button in the MMI dropdown menu is grayed out while driving (Figure 1).
- A message “For your safety, this function is not available while driving” is displayed when “clicking” on it.

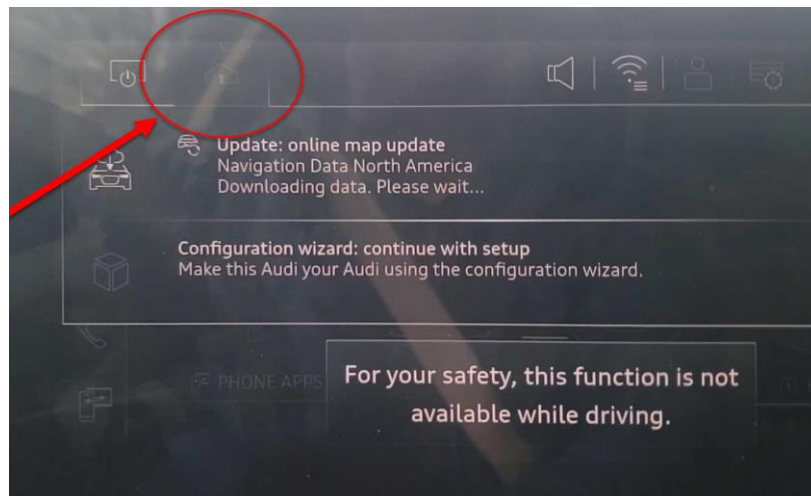


Figure 1. UGDO shortcut button grayed out.



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- The geolocation feature of the UGDO system is not working, despite having been stored by the customer during the pairing procedure (Figure 2).

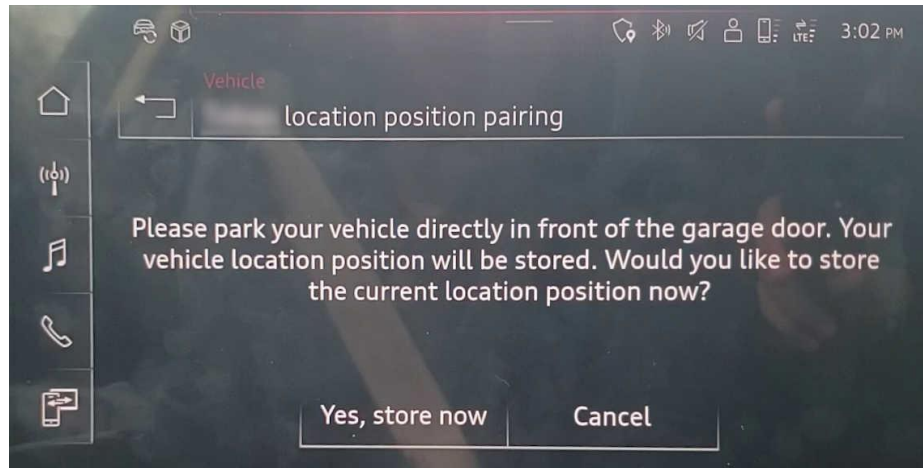


Figure 2. UGDO geolocation pairing process.

Technical Background

A software bug in the MIB3 system causes the non-availability of the hotkey and geolocation features of the UGDO system.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming for the 4th quarter of 2021, pending successful compatibility testing and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All part and service references provided in this TSB (2061505) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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