

Engine switches off again when re-attempting Remote Start

Topic number	LI80.57-P-072708
Version	1
Function group	80.57 - Drive authorization system (DAS)
Date	3/24/21
Validity	Model series 205, 213, 217, 222, 238, 253, 257, 290, 463
Reason for change	

Complaint

Engine switches off again when re-attempting Remote Start via Mercedes me App. This only occurs if the first Remote Start via the Mercedes me App was canceled and then started again.

If the first attempt was stopped by unlocking the doors or if the engine ran for more than 10 minutes, then the second attempt is also successful.

Cause

Software fault in EZS. Only applies to vehicles with code 26U.

Remedy

Update SW in EZS. New SW: A 213 902 48 23

Symptoms
Overall vehicle > Safety and locking system > Drive authorization system DAS > Function > Malfunction
Overall vehicle > Power supply > Fuel cell > Malfunction

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A2139024823			Software	1		X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8000N90	