

Subject: Engineering Information – Service Rear Axle or Rear Axle System Off Message Illuminated on Driver Information Center (DIC), DTC C1135 Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to the latest version of Service Bulletin 04-00-89-053 for more detail: on the use of Engineering Information bulletins.

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|----------|--------|-------------|------|------|----|-------------------------------------|---|
| | | from | to | from | to | | |
| Cadillac | CT5 | 2020 | 2021 | — | — | Equipped with 3.0L Engine (RPO LGY) | Equipped with 10 SPD Transmission (RPO MHS) |

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| Involved Region or Country | North America |
| Additional Options (RPOs) | Equipped with AXLE POSITRACTION-LIMITED SLIP, ELECTRONIC (RPO G96) |
| Condition | Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on a Service Rear Axle or Rear Axle System Off message illuminated on the Driver Information Center (DIC). Technicians may find DTC C1135 set. |
| Cause | GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix. |

Correction

If you encounter a vehicle with the above concern, perform the following steps and contact the engineer listed below with your findings.

1. Record the driving conditions when the DIC message was reported by the customer.
2. Verify that DTC C1135-92 is set and/or in history.
3. Record the VIN and vehicle mileage.



4. Record the RDM eMotor P/N. The location of the label is shown in the picture above.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

| Labor Operation | Description | Labor Time |
|--|--|------------|
| 3087208* | Engineering Information - Service Rear Axle Message Illuminated On (DIC), DTC C1135 Set | 0.3 hr |
| *This is a unique labor operation for bulletin use only. | | |

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| Version | 1 |
| Modified | Released March 23, 2021 |