

Service Bulletin

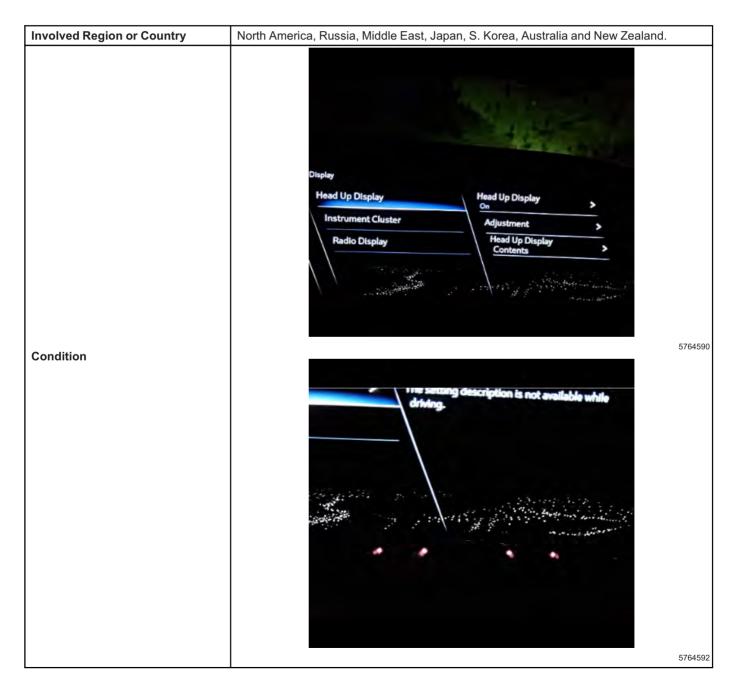
Bulletin No.: 21-NA-051

Date: March, 2021

INFORMATION

Subject: White Dots in the Background of the Intergrated Center Stack (ICS) Display

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to	Eligilie.	
Cadillac	Escalade Models	2021	2021	-	-	-	-



Page 2 March, 2021 Bulletin No.: 21-NA-051

	Some customers may comment on seeing white dots in the background of the Intergrated Center Stack (ICS) display, as shown in the pictures above.	
Cause	This is a design intent and there is nothing wrong with display.	
Correction	Please communicate to the customer that the Intergrated Center Stack is functioning as designed. This is a normal condition of their vehicle, and the white dots you see represent the city lights. Please share this information with the customer, including a copy of this message. DO NOT replace the ICS for this concern.	

Version	1
Modified	Released March 10, 2021