



Service Bulletin

Bulletin No.: 20-NA-028

Date: March, 2021

INFORMATION

Subject: Charge Air Cooler Icing During Extreme Cold Weather Conditions PDI - Canada

Attention: This bulletin applies to Canadian vehicles only.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX (VIN M)	2020	2021	—	—	Equipped with 1.2L or 1.3L Engine (RPOs LIH, L3T)	—
Chevrolet	Trailblazer (VIN M)	2021	2021			Equipped with 1.2L, 1.3L Engine (RPOs LIH, L3T)	

Involved Region or Country	Canada
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The purpose of this bulletin is to:

- Make sure that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added to avoid the customer returning with concerns related to charge air cooler icing.
- You must educate the customer by explaining the usage instructions from the owner manual. Print and review the owner manual usage with the customer. Review the installation procedure with the customer.

Important: For Canadian vehicles, the cover should be included with your vehicle. If a winter cover is missing at PDI, order the winter cover. Install the winter cover in extreme cold weather, otherwise the cover may be installed up to 12 months to allow for dealer installation for the customer during the next cold season.

Additional covers and repeat installation are customer pay.

Encore GX

Refer to the service video shown above for installing the Winter Grille Cover.

Note: Clean the surface before installing the Winter Grille Cover.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	COVER, WINTER GRILLE	Refer to EPC	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Comments
Note: If the vehicle came with the grille cover, use this labor operation number. 1086278*	Winter Grille Cover Installation**	Should be ZPDI only parts ceiling of 0. Labor time of 0.2 hrs Can be charged up to 12 months after sale. 1 use only of this LC.
*This is a unique Labor Operation for bulletin use only. **Include ZPDI labor code with following restrictions ; one-time installation only, up to 12 months after sale, part ceiling zero		
Note: If the vehicle Did Not come with the grille cover, use this labor operation number. 1086338*	Missing Winter Grille Cover***	Should be ZREG Parts ceiling of 1. Labor Time 0 hrs 1 use only of this LC.
*This is a unique Labor Operation for bulletin use only. ***Use ZREG labor code- Missing Cover at PDI only		

Version	5
Modified	Released February 7, 2020 Revised July 9, 2020 – Added the 2021 Trailblazer, included an Encore GX video and added information for Canada. Revised September 29, 2020 – Added a Warranty Information section. Revised December 1, 2020 – Added the 2021 Model Year to Encore GX. Revised March 11, 2021 - Add new Labor Operation Number for Missing Cover at PDI.