



HOW TO INSPECT AND REPAIR A SCHWINTEK SLIDE OUT

Bulletin Type:	SRP	Publication Date:	April 2021
Bulletin #(s):	20-035	Make(s):	Jayco & Entegra
Job Code(s):	<i>If affected unit has warranty remaining, submit your claim following the normal process</i>	Model(s):	Redhawk & Odyssey
Flat Rate(s):		Model Year(s):	2019-2021

Incident:	The Schwintek slideout mechanism binds after extending 6"-8"		
Affected Units:	2019-2021 Jayco 24B Redhawk & 2019-2021 24B Entegra Odyssey		
Parts Kit:	2 - Adjustable rollers for the floor (0203564) 4 - z-brackets (0313775) 24 - #8 x 3/4" self-taping screws		
Misc. Tools & Supplies:	<ul style="list-style-type: none"> - Screw gun - Self-taper - Glue 	<ul style="list-style-type: none"> - Pry-bar - Hammer - Pin Nailer - Hammer 	
Parts Return Information:	N/A		

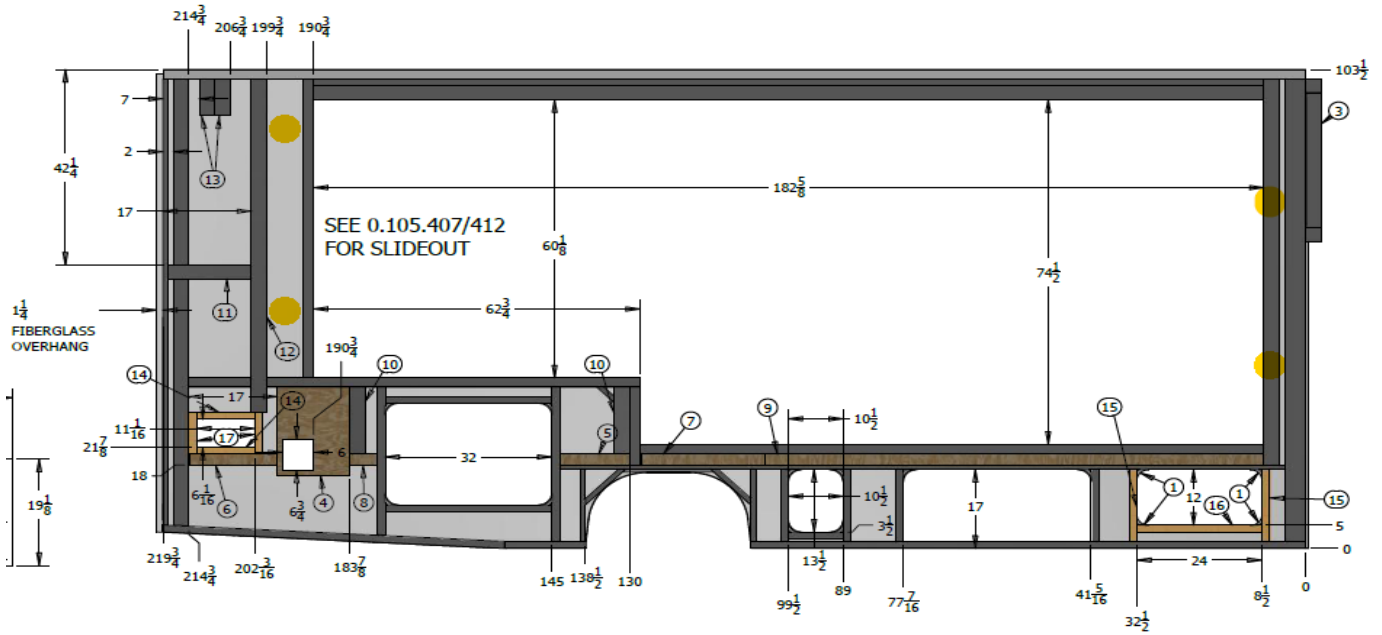
INSPECTION INSTRUCTIONS - SLIDEOUT WALL OPERATION

- Inspect unit and confirm slideout is extending to full travel. If the slideout does not operate to full travel, follow the checklist below to diagnose the issue.

Checklist:

Step	Description	Yes	No
1	Validate floor rollers are under the dinette seating with a flashlight	Go to next step	Unit not designed with floor rollers. Go to next step
2	Are you able to extend the driver side slide out		Remove slideout and Go to next step
3	Is the bottom left roller half way on the glide strip and latching channel	Go to next step	Move roller approximately 3-4 inches to the right
4	Do you have two floor rollers lined up with the wall roller	Go to next step	Add two floor rollers that fully line up with wall roller
5	Have four z-brackets been added to the slide system frame and frame of the wall	Go to next step	Review print and add the z-brackets to the correct placement
6	Does the driver side slide out extend	Go to next step	Review steps 1-5 and or check if any wires have been pinched

- Inspect slideout print shown below and locate the highlighted four yellow dots for the original placement of the z-brackets. Remove and save the 4 z-brackets and #8 x 3/4" self-taping screws for reinstallation after roller repair.



VISUAL INSTRUCTIONS ON HOW TO REPAIR SCHWINTEK SLIDE OUT

- Figure 1 shows the correct placement of the slideout roller. If the slide roller is not properly placed (as shown in picture), loosen roller and move it the proper location.



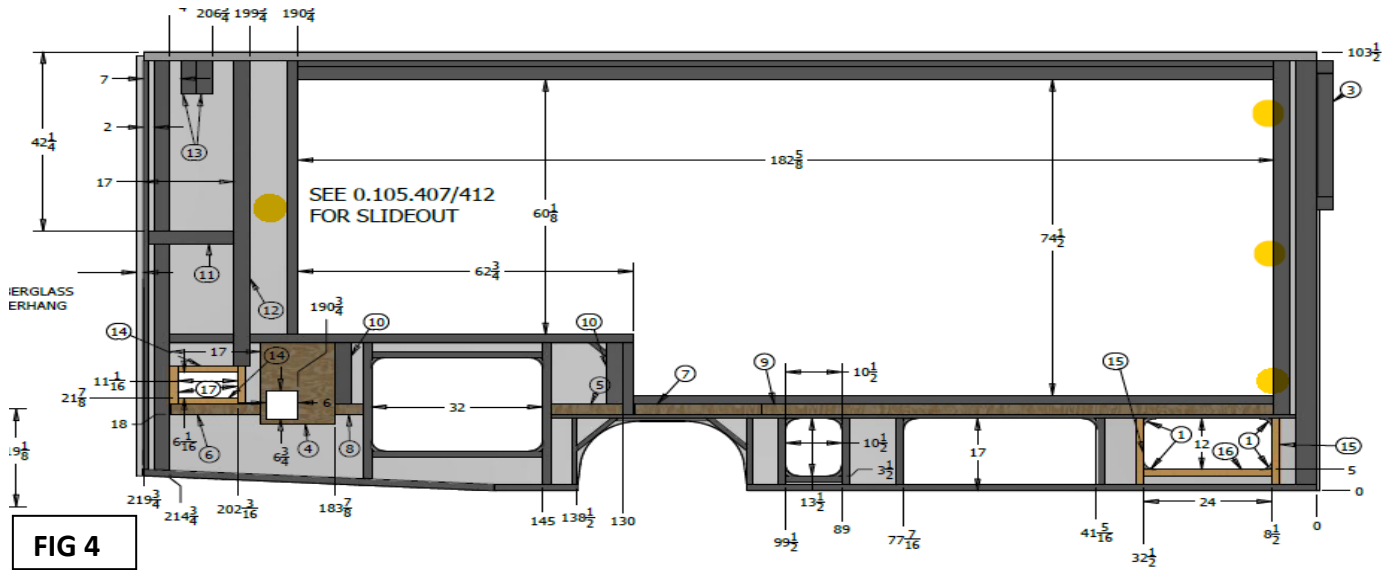
FIG 1

2. Figure 2 and 3 below shows the proper location of floor rollers. They should be aligned and parallel to the wall rollers. Measure 22 inches from each side of the bottom slide out opening. The center of each floor roller should be exactly 22 inches from the side of the bottom slideout opening.

Note: The white rollers are adjustable to take pressure off of the slideout to ease operation



- Reinstall the four z-brackets removed from step #2. Figure 4 highlights in yellow 4 locations for additional z-brackets on the slide system frame and the frame of the wall to enhance alignment during operation. Use 6-#8 x 3/4" self-taping screws to install each z-bracket. The brackets should be located equal distance between existing z-brackets and top and bottom of slideout opening. You will need to do this to each side of the room if they are not present.



- Figures 5 and 6 below are examples of the addition of two extra z-brackets.
- This process will help the room run in/out normally without causing the gear track to get damaged.



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