

SSM 49740: 2017-2021 F-Super Duty - 4WD - Intermittent Steering Oscillation

Some 2017-2021 F-Super Duty four-wheel drive (4WD) vehicles may have a customer concern of intermittently exhibiting excessive steering oscillation. To correct the condition, replace the steering damper with KC3Z-3E651-B and return the vehicle to the customer. For claiming, use causal part 3E651 and applicable labor operations in Section 03 of the Service Labor Time Standards (SLTS) Manual. If the concern returns, refer to the updated procedures, with videos, in Workshop Manual (WSM), Section 211-03 Steering Linkage > Diagnosis and Testing > Symptom Chart.

Vehicles:

2017-2021 F-Super Duty (P558) NA (FE)