



April 27, 2021

**Attention: All Kia Parts & Service Managers**

Kia Motors America, Inc. is conducting a Voluntary Service Campaign to inspect and replace the supplemental brake vacuum pump's rotor and vane in certain 2018 MY Stinger vehicles, produced from September 21, 2017 through April 24, 2018. When the engine has not reached the normal operating temperature, particularly right after being turned on after an overnight parking, repeatedly and quickly applying the brakes can damage the rotor in the supplemental brake vacuum pump in your vehicle. If the supplemental brake vacuum pump's rotor is damaged, the Brake Warning Light may be illuminated in the instrument panel, and/or the brake pedal may feel hard to press. (**Note:** This condition does not affect the proper functioning of the brakes while driving.)

The Technical Service Bulletin that provides vehicle repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of **April 27, 2021**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retail Kia Stinger vehicle owners affected by this campaign can be accessed on WEBDCS after the date of the owner notification.

**Please start performing the repairs on any affected vehicles currently in your inventory to ensure that the service campaign has been completed prior to sale.**

**PARTS:** As the need of the Vacuum Pump Kit is expected to be 100%, a valid VIN will be required for order entry

**On April 29, 2021**, Kia will mail notices to the owners of the affected vehicles. Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2018 MY Stinger vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary emissions recall campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures