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| Sent on | 04 | 22 | 2021 | Expires on | 05 | 11 | 2021 |
| From | Parts and Service Division | | | | | | |
| Subject | 2021 Acura TLX - Failed AGM Battery Request | | | | | | |

To: All Acura Sales and Service Managers
From: Parts and Service Division
Re: 2021 Acura TLX – Failed AGM Battery Request

*If you receive this iN message, you may have and/or be receiving the vehicles that are affected by this request.
Please check to see if you have VINs on the list.*

AH is looking for failed AGM batteries on the 2021 TLX. If you have one, please issue the warranty claim as soon as possible and set the failed AGM battery aside. The battery will be collected by an AH Tech Line Rep, and shipped for further analysis.

Note: All battery testing with a GR8 or an ED-18 must be completed with the battery in the trunk.