



GROUP
Body

MODEL
2021MY
Seltos (SP2)

NUMBER
PS695

DATE
April 2021



TECHNICAL OPERATIONS

SUBJECT:

RATTLE/CLUNK NOISE FROM REAR SEAT

This Pitstop provides information regarding a rattle or clunk noise from the rear seat area on some 2021MY Seltos (SP) vehicles when driving over bumps or uneven road surfaces.

When diagnosing this concern, follow the steps below.

1. Duplicate the customer concern by driving over bumps or uneven road surfaces, and verify a rattle or clunk noise is heard.
2. Fold down the rear seat backs and retest by driving over the same road conditions to verify the noise is coming from the seat back latch area.
3. If the rattle/clunk noise is no longer present during the test, it may be caused by the rear seat back latch having excessive clearance to the striker. If this is the case:
 - a. Check for debris or any obstruction interfering with the latch.
 - b. Clear the area around the latch and test drive again with the seat backs up.

If the noise is still heard, or the latch cannot be adjusted properly, then one or both of the rear seat latches may require replacement.

Note: The latch can be replaced independently of the rear seat frame. Refer to EPC for part and LTS for labor operation if necessary.

