

**MODEL**

SIB 33 02 21

PRE-DELIVERY CHECK - CHECKING AND ADJUSTING THE CHASSIS

2021-03-30

Model	Model Description
K34	R18

SITUATION

On the R18 Classic model, the chassis is set to lowest preload setting at the plant before packing. This allows the vehicle height to be lowered and the motorcycle to fit into the wooden packing crate or the reusable frame.

PROCEDURE

During the pre-delivery check of all R18 motorcycles, the chassis and suspension (preload) setting must be adjusted to the customer's needs.

Release 09/2021 of AIR contains an additional point in the pre-delivery check, which refers to this adjustment work (see extract from AIR in the attachments).

The adjustment of the chassis is to be carried out according to the description in the user guide.

If the preload is not properly set for the customer, the ride quality, handling, and therefore the satisfaction with the product, can be negatively affected.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf AIR - pre-delivery check.pdf](#)

[picture_as_pdf 33 02 21 Pre-delivery check - Checking and Adjusting the Chassis.pdf](#)

BMW MOTORRAD ...
Model code 0L23

Maintenance plans x Search within results: [] [] []

PuMA measures Flat Rate Units Packages Repair instructions Tightening torques Technical data Repair and maintenance in... Templates Overviews

Workshop installation instru... Operating fluids Special tools Service data Functional descriptions Maintenance instructions Maintenance plans

Pre-delivery check

00 00 008 Final inspection for vehicle handover

⚠ Billing is only possible for identified vehicles. Please identify a vehicle using its vehicle identification number.

Customer's name _____
License plate _____
Order number _____
Date 3/11/21
Model Year First version
Equipment versions _____

00 00 008 Final inspection for vehicle handover: ☐

Checking production date of the vehicle, changing brake fluid where required ☐

Checking tyre pressure ☐

Filling fuel tank ☐

Checking engine oil level ☐

Check brake fluid levels ☐

Check the lights and signalling equipment ☐

Checking headlight beam throw ☐

Function test, engine start suppression ☐

Final inspection and check of roadworthiness ☐

Cleaning motorcycle ☐

Completing entries in on-board documentation ☐

Explaining vehicle and optional extras to customer and completing handover procedure ☐

Mechatronics technician signature _____

*) calculated separately

Pre-delivery check

00 00 008 Final inspection for vehicle handover

⚠ Settlement is only possible for specifically identified vehicles. Identify a vehicle by its vehicle identification number.

Checking tyre pressure

Filling fuel tank

Checking engine oil level

Check brake fluid levels

Check the lights and signalling equipment

Checking headlight beam throw

Function test, engine start suppression

Final inspection and check of roadworthiness

Cleaning motorcycle

Completing entries in on-board documentation

Explaining vehicle and optional extras to customer and completing handover procedure

Adjust suspension before handover to customer

- Adjust the preload of the suspension to suit total weight.
- See description in the riders manual.

Service Information Bulletin

Rear Axle, Rear Drive

March 30, 2021

33 02 21

PRE-DELIVERY CHECK - CHECKING AND ADJUSTING THE CHASSIS



**BMW
MOTORRAD**

MODEL

Model	Model Description
K34	R18

SITUATION

On the R18 Classic model, the chassis is set to lowest preload setting at the plant before packing. This allows the vehicle height to be lowered and the motorcycle to fit into the wooden packing crate or the reusable frame.

PROCEDURE

During the pre-delivery check of all R18 motorcycles, the chassis and suspension (preload) setting must be adjusted to the customer's needs.

Release 09/2021 of AIR contains an additional point in the pre-delivery check, which refers to this adjustment work (see extract from AIR in the attachments).

The adjustment of the chassis is to be carried out according to the description in the user guide.

If the preload is not properly set for the customer, the ride quality, handling, and therefore the satisfaction with the product, can be negatively affected.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department