

#### SIM 41 01 21

2021-03-22

# SERVICE ACTION: REWORKING THE PVC SEAM ON THE TAILGATE WATER CHANNEL

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

## **MODEL**

E-Series	Model Description	Production Date
F55	MINI Hardtop 4 Door	September 24, 2020 – November 18, 2020

## **SITUATION**

The body seam on the rear upper left of the body may not have been completely sealed, causing a water leak.

## **CAUSE**

The body seam may not have been properly sealed during production.

## CORRECTION

Inspect the body seam shown below. If found to be incorrectly sealed, reseal the seam and apply paint.



# **PROCEDURE**

1. Carefully lift the outer lip of the tailgate rubber seal with your fingers and check the seam.

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2. Is a hole or gap found in the sealer as shown to the left?

Yes: Continue to step 3.

No: (refer to photo below)- No further correction is needed.



Note: Shown to the left is an example of an OK seam which doesn't require any correction.

- 3. Remove the tailgate rubber seal.
- 4. Clean the seam using an appropriate and available cleaner such as R2 cleaner P/N 83 19 0 417 324.
- 5. Seal the gap using seam sealer P/N 83 42 2 409 986.
- 6. Paint the new seam sealer using a touch up paint stick matched to the vehicle color.
- 7. Install a new tailgate rubber seal following repair instructions 51 76 046 "Replacing tailgate seal".

## PARTS INFORMATION

For vehicles which fail the inspection, only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
51 76 7 379 602	Trunk lid sealing	1

And:

#### **Bulk Material**

Part Number	Description	Quantity
83 19 0 417 324	Cleanser R2 (500 ml)	Sublet as needed
83 42 2 409 986	Seam sealant, brush-applied (300 ml)	Up to 1 in sublet*
Refer to AIR	Touch-up Stick (Color)	1 in sublet

<sup>\*</sup>Seam sealant, brush-applied (PN 83 42 2 409 986) has a very limited shelf life after it is opened. If only one (1) vehicle will have this repair performed and no other vehicles in the workshop will also require the seam sealant to perform a different repair, then claim the seam sealant part number at a quantity of one.

For all multi-vehicle repairs that require the seam sealant, claim this material in sublet for the calculated amount for one (1) portion of the container as determined by the total number of vehicles being repaired.

## WARRANTY INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and when required, the part numbers listed above.

## Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 759	Checking the PVC seam on the tailgate water channel (No repair is necessary)	3 FRU
Or:	Or:		
# 2	00 70 760	Check PVC seam on tailgate water channel, rework seam and touch up with paint pen	6 FRU

Or:

# The vehicle arrives at your dealer and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 70 229	Checking the PVC seam on the tailgate water channel (No repair is necessary)	5 FRU
Or:	Or:		
# 4	00 70 230	Check PVC seam on tailgate water channel, rework seam and touch up with paint pen	8 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### **Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B41 01 21 WP 1), unless otherwise required by State law.

And, as needed:

## Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	Up to \$43.00	Reimbursement for the repair-related bulk materials (Do not use the MINI part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (MINI part numbers) is at the dealer net price amount for the quantities used plus your dealer's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

# **QUESTIONS REGARDING THIS BULLETIN**

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department