SIB 52 05 21 2021-03-22

SERVICE ACTION: REWORK SEAT MECHANISM 2ND ROW SEAT

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date	Affected Option Code
G07	X7 Sports Activity Vehicle	January 28, 2021 – February 13, 2021	Vehicles equipped with standard equipment 2nd row 60/40 split bench seat.

SITUATION

The mounting nuts on the rear left seat frame (60% seat, situated behind the driver's seat) were not properly tightened.

CAUSE

In the event of a fault, rattling and groaning noises can occur.

CORRECTION

Replace the mounting nuts on the rear left seat frame (60% seat).

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CORRECTION

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PROCEDURE

1. Repairs will be made on the 2nd row 60% split bench seat. Viewed looking rearwards.

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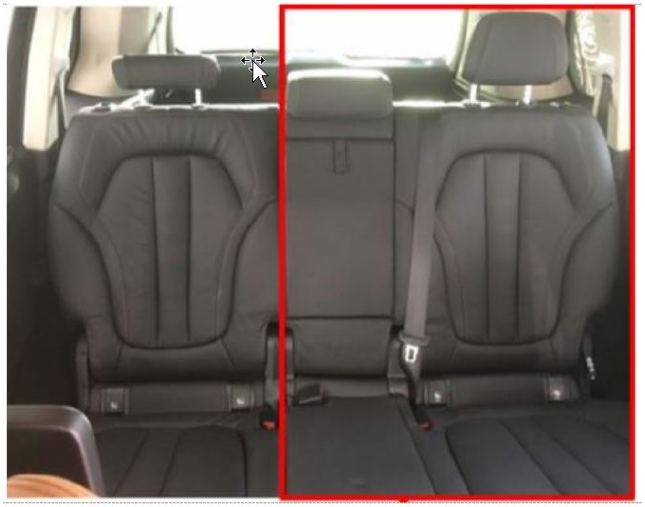

	2. Tilt the 40% seat to the “EZ entry” position.
	3. Tilt the 60% seat to EZ entry position
	4. With both 2nd row seats in the EZ entry position, you can now access the repair areas on the 60% seat.

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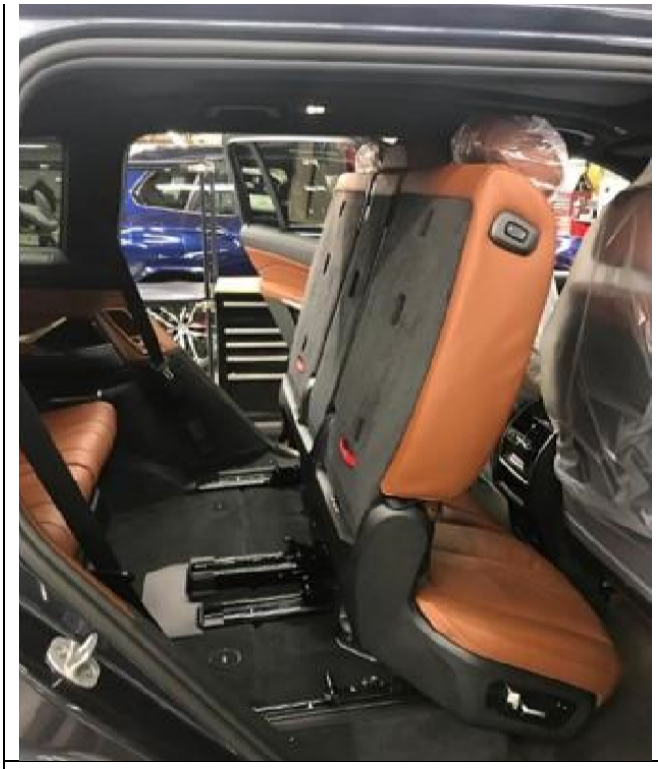

5. Begin with the outer latch assembly

6. These nuts must be replaced.

   Remove one nut (1) at a time to ensure that the latch assembly components do not come apart.

7. Clean the threads with a brush or cloth.

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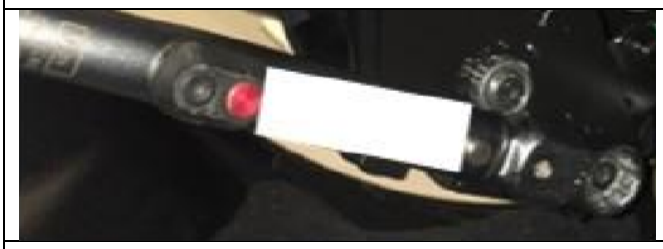

8. Mount one new nut (1).

   Torque new nut to **32 Nm**.

9. Repeat for second nut (2):
   Remove nut (2).
   Clean the threads with a brush or cloth.

10. Mount one new nut (2).

    Torque new nut to **32 Nm**.

11. Once both nuts are torqued, mark them with a paint/permanent marker pen.

    The old mounting nuts must no longer be used; discard them.

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	12. Access the inner latch assembly.
	13. When removing the mounting nuts in the area inside the seat, ensure that the spring lock and plastic holder are not damaged.

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14. These nuts must be replaced.

    Remove one nut (1) at a time to ensure latch assembly components do not come apart.

    Clean the threads with a brush or cloth.

    Mount one new nut.

    Torque new nut to **32 Nm**.

    Repeat for the second nut.

15. Once both nuts are torqued, mark them with a paint/permanent marker pen

    The old mounting nuts must no longer be used; discard them.

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PARTS INFORMATION

Do not order the lock nut set to stock it, as the stock is only provisioned for this technical campaign.

Part Number	Description	Quantity
52 20 4 A19 867	Lock nut set	1

WARRANTY INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the part number listed above:

Defect Code:	**0052960100**	**---**

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 787	Reworking the seat mechanism of the 2nd row of seats	5 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 70 255	Reworking the seat mechanism of the 2nd	6 FRU

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		row of seats	

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B52 05 21 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

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